

## **APPENDIX A**

## Cumulative updates included in CGM LABDAQ since LabDAQ 4

Review the key enhancements developed and introduced for CGM LABDAQ since 2017, in addition to those introduced with version 21.3.

- 1. Database improvements
  - A database change from Oracle to Microsoft SQL Server brings additional value through:
    - o An average 25% performance improvement when importing and exporting files within:
      - Patient Demographics
      - Orders
      - Results
    - o Simplifying database licensing when implementing within virtual environments
    - Mitigating future ongoing third party license cost increases

## 2. New user experience

- Customizable homescreen tiles with alerts and drilldown for easier navigation and troubleshooting
  - o Customizable by user
    - Users can create and configure their own tiles based on the areas they visit most often
      - For example, a tile for: each analyzer, Interface Review, Report
        Dispatch Queue, Control Management, and Memorized Reports
  - o Alerts on the tiles show areas that require attention
  - o Drilldown enables a user to troubleshoot directly from the homescreen tile
    - Users can access each area individually to troubleshoot
- Easier and faster access to reports and Management Review
  - o Every report and Management Review query can be memorized
  - Reports can be tailored to each user's need
  - Saves time in repeating queries and setting up filters
- 3. New HL7 Interface Monitor with alerts
  - Monitors all HL7 import and export activities
  - Finds and alerts users on any transmission errors immediately to avoid delays
- 4. General workflow improvements:
  - All users:
    - Real-time calculations appear immediately upon test result entry (instead of waiting for results to be accepted)
    - Results history
      - Review result history with one click
    - o Orderless QC
      - Ordering daily QC is no longer needed
      - Requisitions can be bypassed when running controls
      - Saves time



- Toxicology and Pain Management users:
  - For drug classes, new rules automatically review the number of drug classes to be run and automatically assign the correct G-codes for accurate and timely Medicare CPT® code assignment
- For laboratories with multiple providers and locations:
  - Settings can be applied to multiple providers and locations at once to avoid having to manage them one by one thanks to a new batch update feature
- 5. Lab IQ delivers fast insight into productivity
  - Review and filter operational data such as volume and turnaround time
  - Various different formats provided including graphs, charts, and tables
  - Trends can be marked and tracked
- 6. Multiple time zone support
  - Support across time zones where the application is deployed in multiple locations
  - Provides confidence in your time stamps and turnaround time reports
- 7. Reagent and Inventory Management
  - Manage and track reagents
    - o Ensure expiration is carefully monitored
    - Catch potentially expired lots before they occur
    - o Receive reorder and expiration alerts
  - Manage and track other point-of-use inventory
    - o For example, consumables such as gloves or needles
    - o Receive reorder alerts
- 8. Specimen Storage tracking
  - Accurately track stored specimens
  - Provides easier process for retesting and disposal in one system
- 9. Automated workflow testing steps based on results
  - For certain testing (molecular testing, for example) samples are moved automatically through to the correct next step based on the results of the previous step
  - Simplify workflows where multiple intermediate steps are part of an overall process to generate a reportable result
  - Quickly determine what steps for various workflows are pending and build plate maps