

VIP Pediatrics

 4 providers

 1 location in Hopkinsville, KY

Phreesia Drives Collections in High-Performing Kentucky Pediatrics Group

VIP Pediatric Associates sees up to 400 patients each week. Prior to Phreesia, they had trouble collecting a copay from every patient. They also struggled to deciphering patient's handwriting, making it difficult to verify patients' insurance coverage.

Since implementing Phreesia, the group collects 48% more each month, which significantly cuts down on the number of paper statements staff has to send to patients. VIP especially loves that Phreesia manages all payments and check-in information in one easy-to-use, flexible platform.

KEY RESULTS

	PRE-PHREESIA	WITH PHREESIA
Accounts Receivable Timeline	60-90 days	<30 days
Time Spent Verifying Insurance	>60 hours/mo	<2 hours/mo
Number of Statements Sent to Patients	350/mo	150/mo
Copays Collected	80%/mo	100%/mo
Outstanding Balances Collected	50%/mo	98%/mo

“Phreesia has made great improvements in our office and we are so glad that we use it for our patients. My staff loves it! We have seen such quality results with Phreesia.”

Michelle Steil, LPN/Office Manager, VIP Pediatric Associates