



CGM PRESCRIBE Release Notes
Anticipated Release Date: September 6, 2023

Release Notes for CGM PRESCRIBE v1.9

This document provides summary information about any new features, enhancements, resolved issues, and recently identified issues in this release of CGM PRESCRIBE. Please take a few minutes to review the document in its entirety. For more detailed information, please refer to the product help files.

NOTE: Items and release date are subject to change prior to the release date.

Enhancements

The following enhancements have been made in this release.

Drug Search

- The Drug Search field has been enhanced to reduce the number of clicks and/or keystrokes needed when searching for drugs or DME.

When you are prescribing a new prescription and click the **Add Another** button in Send Rx or ScriptWriter, you will be returned to the **My Favorites** tab on the Drug Search window, where the search field will be blank and the **Search By** option will be set to **Drug Name**.

The Drug Search field has a new **X** icon that you can click to remove text from the field (please note that the search results will remain) and place the cursor in the Drug Search field so you can start typing your next search. (125989)

ScriptWriter

- When a brand name medication is selected on the Drug Search window and the **Allow Generic Substitution** check box is selected, the Start ePA flag will be set (i.e., the **Start ePA** check box will be selected/cleared) based on the generic medication PA status received from Real Time Prescription Benefits (RTPB).

When the **Allow Generic Substitution** check box is selected and an ePA is initiated, the ePA Initiation Request will include the generic NDC. (136883)

The Start ePA flag will be set based on the generic medication's PA status returned from Real Time Formulary (RTF) in any of the following events:

- RTPB is not run.
- RTPB does not return a generic match (the quantity and/or days' supply and/or pharmacy do not match that of the brand name medication you are prescribing).



- RTPB fails to return a PA status for a generic match.

The Formulary section in the left-hand patient panel displays both the brand and generic information (if applicable) as well as a **Non-Formulary** or **On Formulary** indicator beneath the medication name. Hover your mouse cursor over the medication name to display the full name in a ToolTip.

If a PA is required by either RTPB or RTF, the PA Initiation Request will contain the generic NDC.

When the **Allow Generic Substitution** check box is cleared, the Start ePA flag will be set based on the brand name medication PA status received from RTPB. The PA Initiation Request will contain the brand name drug description and brand name drug NDC. (130016, 132537, 135991)

Send Rx

- When you are prescribing a brand name medication and the **Allow Generic Substitution** check box is selected and RTPB returns a generic match (the quantity, days' supply, and pharmacy match that of the brand name medication you are prescribing), then the **START ePA** icon will display/not display based on the generic medication's PA status returned from RTPB.

If the RTPB PA status for the generic match is...	Then...
True (required)	The START ePA icon appears above the medication description.
False (not required)	The START ePA icon does not appear above the medication description. A START ePA icon will display in the lower prescription details section to give providers the option to create an ePA.
NULL (not provided) OR If there is no generic match	The application will use the PA status returned in the Formulary response to determine whether the START ePA icon should be displayed. If the generic requires an ePA, then the START ePA icon will appear above the medication description. If the generic does not require an ePA, then the START ePA icon will not appear above the medication description.

(136740, 136741)

- When the queued prescription is set to **Allow Generic Substitution** and an ePA is initiated, the ePA Initiation Request will include the generic NDC. (136883)


Please note that Send Rx has two methods for initiating an ePA: the **START ePA** icon above the medication description (ePA is required) and the **START ePA** icon next to the **Prior Authorization** label in the queued prescription details (ePA is optional). (136772)

START ePA
Adderall XR 10 mg oral Capsule, Extended

Warning! Only the prescriber or authorized agent can transmit


Benefit Information
Benefit Data Not Available

Formulary Information
Non-Formulary

Prior Authorization: **START ePA** 

Send Method: eRx

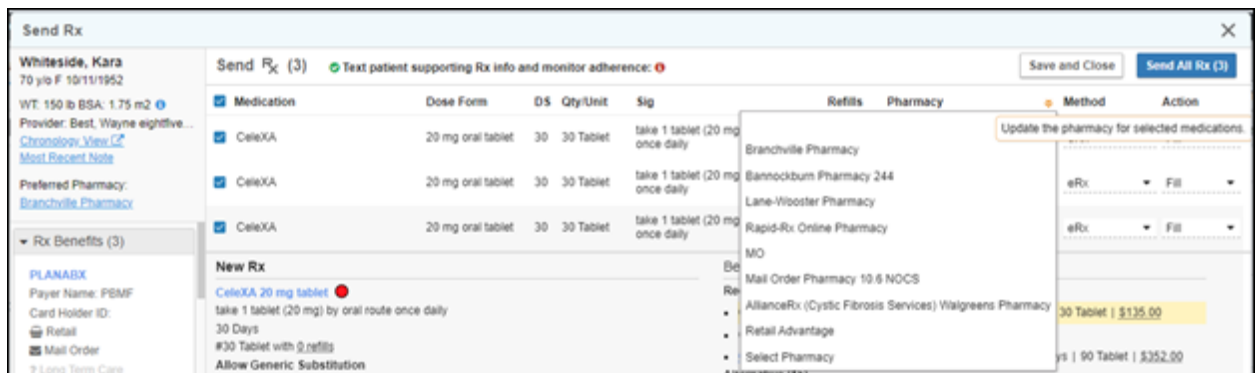
- When Send Rx displays more than 10 queued medications and a warning icon displays with a ToolTip stating that interaction checking must be performed, a new red banner also displays containing the same message as the ToolTip. A **Run interaction screening** link also will display. Click this link to run interaction screening. Once interaction screening is complete, the red text will turn black, the interaction icon will display next to the medication description, the warning banner and warning icon will disappear, and the check box will become enabled so that you can prescribe the medication. (133973)

Send Rx (23)  Text patient supporting Rx info and monitor adherence

<input type="checkbox"/> Medication	Dose Form	DS	Qty/Unit	Sig
<input type="checkbox"/> START ePA sertraline	150 mg oral capsule	30	30 Capsule	tak rou
<input type="checkbox"/> START ePA buprenorphine	10 mcg/hour Transdermal Patch,	30	4 Patch	ap tra
<input type="checkbox"/> START ePA CeleXA	20 mg oral tablet	90	90 Tablet	tak ond

Warning! Interaction screening is required to prescribe. [Run interaction screening](#)

- You now can update the pharmacy for multiple prescriptions at one time. Select the check boxes for the prescriptions and then click the new chevron icon to display the pharmacy list, from which you can select the new pharmacy. All selected queued medications will have their pharmacy value updated.



The pharmacy cannot be updated for renewal requests or RxChange requests.

If any selected queued medication has an ePA, the following message will appear, allowing you the choice to cancel the existing ePA. If you click **Yes**, a PA Cancel Request will be sent for all queued medications for which the pharmacy was updated.

Updating the script may force the cancellation of an existing ePA. Are you sure you want to continue?

The following ToolTip appears when you hover over the chevron icon: 'Update the pharmacy for selected medications.' The chevron icon will be disabled when no queued medications are selected. (135548)

Resolved Item

The following item was identified in a previous release and has been corrected in this release.

- Recorded medications now can be saved as personal and clinic favorites. (137287).