



The Power Play for Practice Management

New Features	Added from v21*-v26*	v27*	v28*	v29	v30
Flexible, online patient appointments and scheduling					✓
QR code on statements for online patient pay [†]					✓
Electronic attachments for workers' comp and auto claims [†]					✓
Improved patient statement delivery preferences [†]					✓
Integrated CGM PAY** functionality and dashboard for credit card and ACH; automated payment plans				✓	✓
Enhanced Patient Responsibility Estimate helps self-pay and uninsured patients [†]				✓	✓
Enhanced write-off tool sorts outstanding balances by responsible party				✓	✓



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Diagnosis codes added to MultiLink Transactions				✓	✓
Transaction Entry Alerts warn of date-sensitive entries such as outdated codes; copy rules to make new alerts easily				✓	✓
Option to limit number of diagnosis pointers in Unprocessed Transactions and Transaction Entry				✓	✓
Ability to delete multiple Unprocessed Charges at once				✓	✓
Fully integrated patient statements using eMEDIX**			✓	✓	✓
More detailed eligibility display†			✓	✓	✓
Daily appointment and activity review			✓	✓	✓
Streamlined claim management			✓	✓	✓
Microsoft Windows Server 2022 support			✓	✓	✓
Ability to merge patient accounts/charts		✓	✓	✓	✓
Customizable patient alert pop-ups		✓	✓	✓	✓
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI		✓	✓	✓	✓
Ability to move charges and accompanying co-pays between cases		✓	✓	✓	✓
Inactive status indicators in the patient drop-down menu when creating appointments within Office Hours		✓	✓	✓	✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders		✓	✓	✓	✓
PDF image file support		✓	✓	✓	✓



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Multi-practice name display among Windows taskbar icons		✓	✓	✓	✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments	✓	✓	✓	✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit	✓	✓	✓	✓	✓
Patients searchable by DOB	✓	✓	✓	✓	✓
Integration with CGM CONNECTION** - a robust patient engagement tool	✓	✓	✓	✓	✓
Enhanced password security	✓	✓	✓	✓	✓
OCR scanning of insurance cards and return of demographic information	✓	✓	✓	✓	✓
Enhanced ICD-10 Search Tool powered by IMO® Terminology	✓	✓	✓	✓	✓
Demographic information returned on eligibility checks†	✓	✓	✓	✓	✓
Multiple revenue management improvements related to batch eligibility checks	✓	✓	✓	✓	✓
Login/logout audit trail reporting	✓	✓	✓	✓	✓
Insurance codes added to Transaction Entry Tab	✓	✓	✓	✓	✓
Deposit list enhancements to use in-screen persistence of payer type/payer method values	✓	✓	✓	✓	✓
Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit	✓	✓	✓	✓	✓
Patient DOB, age, and last eligibility check date on OHP appointment screen	✓	✓	✓	✓	✓
EHR interface with the award-winning CGM APRIMA** solution	✓	✓	✓	✓	✓



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Transaction and statement notes added to walkout receipts	✓	✓	✓	✓	✓
Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes	✓	✓	✓	✓	✓
NDC codes added to unprocessed transactions	✓	✓	✓	✓	✓
Race and ethnicity fields for quality reporting	✓	✓	✓	✓	✓
Pending Patients tool for adding patients	✓	✓	✓	✓	✓
Accounts receivable tracker for working AR balances	✓	✓	✓	✓	✓
Insurance card scanning to policy and multimedia tabs	✓	✓	✓	✓	✓
Auto-assign statements notes	✓	✓	✓	✓	✓
Advanced duplicate patient record matching	✓	✓	✓	✓	✓
Color coding functionality for patient statuses and incomplete transactions	✓	✓	✓	✓	✓
Insurance timely filing calculator	✓	✓	✓	✓	✓
Secondary claim status in Revenue Manager	✓	✓	✓	✓	✓

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Contact your representative to learn more

* CGM MEDISOFT versions prior to v29 are no longer supported by the developer

** Priced separately

† When combined with eMEDIX, the only fully approved and supported clearinghouse for CGM MEDISOFT

