## **STATEMENTS**



Practice Management and EHR



Patient statements are an important part of your practice's revenue cycle. **CGM MEDISOFT** statement fulfillment services—powered by CompuGroup Medical's **eMEDIX Reimbursement Solutions**—offers a complete range of patient billing options. We take away the burden and cost of printing in-house.

CGM also understands that for patients, medical bills can be stressful. Our professional statements are clear and concise, making it easier for patients to understand what and why they owe. When patients understand their bills, the number of calls and staff time spent dealing with them goes down, too.

#### Key Features

- Your logo at the top for easy identification
- Double-sided printing reduces paper costs
- Four clean, easy-to-understand layout choices based on focus group recommendations
- Four color options to adhere to your branding
- Easy to understand charges, payments, and credits
- Customizable payment choices and the option to include a convenient web link to facilitate faster payment
- Cost-saving options to send e-statements with notifications by text or email

"The statement formats are best-inclass, based on research of where on the page people naturally look to find information. Our test groups were given sets of statements to choose from, and these were the clear winners."

#### **REBECCA SHEALY**

VP RESEARCH & DEVELOPMENT eMEDIX



CompuGroup Medical

Synchronizing Healthcare



#### A clean, modern medical bill

Featuring a clean layout and a modern design based on focus-group tested input, your patient statements display key information exactly where patients expect to find it.

		CC #		Expiration/	ASE COMPLETE IF THERE ARE E tonsible Person's Name Home	Phone Number Wo	rk Phone Number		INFORMATION:
				855	855	) ( City	) State	Zip	
ELEVEN EMEDIX PO BOX 9876 ANYCITY, WA 98061-0664		DR. JANE DOE D.C. PLLC 123 ANY AVE N STE A ANYTOWN, WA 98110-1701   Լբ  Երբեկ  Լլ  դ  Լկլ  դ  ել  ս  դեկ  ս  դեկ  ս							STATUS SEPARATED DIVORCED D WIDOWED
					Policy Holder (Subscriber) Name	Subscriber Birth Date Ef		City	
հիգելը, որ ծրութություն։ Ովերիկընկիկիկիկինինինը։					nary Insurance Company Name rance arage	Insurance Company Addre			State Zip
					Employer Name	Insurance Phone Number	Plan Name	SELF D	tient to Subscriber CHILD OTHER
lease Pay	r: \$20.20		Account Number:	ABCD1000	Policy Holder (Subscriber) Name	Subscriber Birth Date Ef	fective Date Su	ubscriber Identification Number	
lease r ay	. 423.30	,	Account Number.	ABODIOU	Insurance Company Name	Insurance Company Addre	955	City	State Zip
DATE	DESCRIPTION	CHARGES	PAYMENTS/ ADJUSTMENTS	BALANCE	Employer Name	Insurance Phone Number	Plan Name	O SELF O	tient to Subscriber CHILD OTHER
06/14/24	Eleven Emedix CMT 3-4 Regions	60.00	-28.16 -28.66						
	Insurance Payment			3.18	TE DESCRIF	DESCRIPTION		GES PAYMENTS ADJUSTMEN	
06/14/24	Eleven Emedix Extremity Manipulation	36.00	-14.59						3.18
	Insurance Payment		-19.27	2.14	Eleven Emedix 16/24 Extremity Manipulation Insurance Payment		36	6.00 -14.59 -19.27	
07/18/24	Eleven Emedix CMT 3-4 Regions	60.00	-28.16 -28.66					-19.27	2.14
	Insurance Payment			3.18 )1/2	Eleven Emedix CMT 3-4 Regions		60	0.00 -28.16	
07/18/24	Eleven Emedix Extremity Manipulation	36.00	-14.59		Insurance Payment			-28.66	3.18
	Insurance Payment		-19.27	2.14	Eleven Emedix Extremity Manipulation		36	6.00 -14.59	
08/26/24	Eleven Emedix CMT 3-4 Regions	60.00	-28.16		Insurance Payment			-19.27	2.14
	Insurance Payment		-28.66		Eleven Emedix 11/24 Roller Table		20	0.00 -6.45	
31 - 60	61 - 90 Over 90		AMOUNT DUE:	\$29.30	Insurance Payment			-12.20	1.35
\$10.64	\$0.00 \$5.32 Importar	nt Message:			Eleven Emedix CMT 3-4 Regions		60	0.00 -28.16	
ST DUE 90 DA'	YS - PLEASE PAY UPON RECEIPT	, i i i i i i i i i i i i i i i i i i i			Insurance Payment			-28.66	3.18
					Eleven Emedix 3/24 Extremity Manipulation		36	6.00 -14.59	
					Insurance Payment			-19.27	2.14
					Eleven Emedix 3/24 Roller Table		20	0.00 -6.45	
	a new statement clearinghouse. Please be   t card, please call the billing department at			THANK	Insurance Payment			-12.20	1.05

### Better statements, faster payments

Streamline the payment process with easy-to-read documents that won't confuse patients. When more patients understand their medical bills, they call back less frequently and pay faster.

# G

CompuGroup Medical

Synchronizing Healthcare