CGM UNIVERSITY

CGM LABDAQ®
Laboratory Information System

OVERVIEW

Did you know CompuGroup Medical offers remote training for current **CGM LABDAQ** and LabDAQ 4 users?

Create a curriculum to benefit new employees or those seeking to increase their knowledge and skill set. Learn more about the power of **CGM LABDAQ** and how you can use it to streamline your workflow and save time.

Consider a training curriculum if your facility has added new users, locations, instrumentation, or tests.

STANDARD CURRICULUM

CGM offers a standard, eight-hour curriculum that can be customized to meet your needs. For example, if you're proficient with controls, you could opt for an in-depth look at the Data Miner option instead.

A standard, eight-hour curriculum* includes:

- General Info *(1 hour)*
- Controls *(2 hours)*
- Rules *(1 hour)*
- Reports *(1 hour)*
- Result Acceptance *(2 hours)*
- Software Options *(1 hour)*

ON-SITE CGM LABDAQ CONSULTATION

Go further with on-site laboratory information system (LIS) consulting services from the CGM Professional Services Implementation team. Our experts will review your processes, improve your efficiency with **CGM LABDAQ**, address technical workflow issues, and provide advanced product training. CGM does not provide CLIA technical consultation.

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CURRICULUM - Standard

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CLASS	AGENDA	LENGTH
General Info	Current Set Up & System Settings Requisitions Rapid Order Code Set Up Sets & Macro Set Up Analyzer Interfaces HL7 Interface Troubleshooting Overview of Installed Options	1 hour
Controls	Ordering & Scheduling (LabDAQ 4 only) Adding & Editing Controls QC Review & Control Graph Studies Levey-Jennings & Control Reports Warnings & Time Limits	2 hours
Rules	Result Distribution & Processing Result Acceptance Ordering & Order Routing Billing Auto Verification Panel Closed Reference Lab Billing Type	1 hour
Reports	Accounting & Management Reports Utilization Reports	1 hour
Result Acceptance	Result Review & Follow Up Accepting Results Identity Flags Result History Comments Individual & Batch Manual Entry	2 hours
Software Options	Available Options Workflow Improvements	1 hour

ENROLL TODAY

*CGM University is a fee-based service. Plan to schedule two, four-hour remote sessions within a 60-day period. An extensive, two-day seminar is also available. Contact your Account Manager to enroll.

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CURRICULUM - Options

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You may customize the standard, eight-hour curriculum to better meet your needs. Browse the list of class substitutions and build a custom curriculum by swapping in the classes that would help you most. Swap out classes you're less interested in, and keep the total length of the curriculum at eight hours.

CLASS	AGENDA	LENGTH
Worklists	Pending in Manager Review Pending from Interface Area Pending from Reports Area	1 hour
Requisition Details	Manager Review Approvals & Signatures Graph Results Real-Time Turnaround Time Monitor Manifest Management	1 hour
Utilities	Dispatch Queue Interface Batch Export Change & Merge Organizations Locations Workstation Setup Users & User Groups Doctor Setup Rapid Order Codes Macros Container Setup Result Note Categories Note Library Setup	2 hours
Test & Panel Setup	Test Setup Panel Setup Super Groups Sorting	1 hour
Financial Setup	Insurance Setup Pricing	1 hour
See next page for the optional **CGM LABNEXUS** class and agenda.		

SUBSTITUTIONS

Contact your Account Manager to discuss class substitutions. Customize your curriculum to better meet your needs. Don't see what you need? Contact your Account Manager to discuss further customizations.

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CLASS	AGENDA	LENGTH
CGM LABNEXUS Web Portal Training	Logging In Patient & Order Creation Requisition Reports & Labels Order Verification Result Verification Attachments Account Creation • Providers • Organizations • Locations • Users **CGM LABDAQ** Reconciliation • Editing Patient Information • Order Creation • Order Verification Results & Cumulative Reports Options & Workflow Improvements • Sales Portal • Patient Portal • Scanning • E-Signature Administration • Account & User Creation • User Groups & Panel Setup • Panel Tabs • Order Groups • HL7 Activity	3 hours
See previous page for more optional classes and agendas.		

Contact us to learn more

For sales, call toll free
1.800.359.0911 option 3

sales.lab.us@cgm.com
www.cgm.com/us

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