CGM CLINICAL™ Product Update Deployed 03 August 2023

Dear Valued Customer,

This is to notify you that an update was deployed to your system Thursday, August 3rd, 2023, after business hours.

This update pertains to customers using CGM CLINICAL 8.3 and includes the enhancements and fixes outlined below.

Referral Orders – Changing the Status after the Due Date

Previously, once the due date had passed on a referral order, the status of the order could not be changed. When trying to change the status after the due date had passed, a message appeared indicating that the "Referral due date should be greater than or equal to today's date."

To accommodate the scenario when a practice may receive completed referral appointment details from the referred-to specialist after the referral due date has passed, you now can update the status—even when the referral due date has passed. Now, if you change the status on a date after the referral due date, the message does not appear, and the action is permitted.

This should help track completed and missed referral appointments and indicate whether patients have followed up with the specialist and if the referral has been completed or not.

Referral Orders: Referral Due Date

In a previous version, when creating a new referral order, it was possible to select a due date prior to the referral order date.

The logic for this has changed. Now, it is no longer possible to select or set a due date prior to the order date. The referral order date must be the same, or earlier than, the referral due date.

Order Date Updates

Previously, when the status of an order was changed—for example, a radiology order status was changed from "Pending" to "Completed—," the order date was changed to reflect the date of the change in status.

This logic is correct and expected, when the status was changed from "Preparing" to any other status. However, it is not the optimal logic for other scenarios—for example, when the status is changed from "Pending" to "Completed."

The logic has changed. Now, the order date remains the same, when an order status is changed from "Pending, "Canceled," or "Completed" to any other status. The date updates only when the order state is changed from "Preparing" to any other status.

This applies to all orders.

Diagnosis (Dx) Code changes not reflected in Addendum PDF

Previously, when diagnosis information was changed in an addendum to a signed-off encounter note, the change was recorded in the patient's chart but did not appear in the PDF view of the addendum.

For example, if a definitive Dx was removed or marked as "probable" while editing an addendum, the Dx code would not appear in the **Removed** section of the PDF, as expected.

This has been resolved. Now, adding or removing/changing the status of a Dx in an addendum is reflected when viewing the Addendum PDF, as expected.
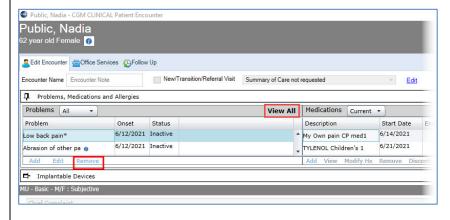
Notes

Information changed in an Addendum—such as, changing status or type will appear under "Added information".

Clinic One10

2800 Crystal Drive
Arlington VA 22202
Ph:(703) 236-3232 Fax: (703) 236-3434

Patient Encounter Note

Patient:	Nadia Public	Acct. #:	10582
Birthdate:	July 1, 1960	Gender:	Female
Age:	62 years old	Provider:	Dr. Benji B Casey MD
Created On:	June 9, 2023	Visit Date:	June 9, 2023

Addendum 1, Amended By : Dr. Benji B Casey MD, Amended Date:6/9/2023 7:28:25 PM

Diagnosis

Added Information
J34.9 - Unspecified disorder of nose and nasal sinuses, DxType : Acute, Status : Inactive, Comments : To test DX code change

Removed Information
R51.9 - Headache, unspecified, DxType : None, Status : Active
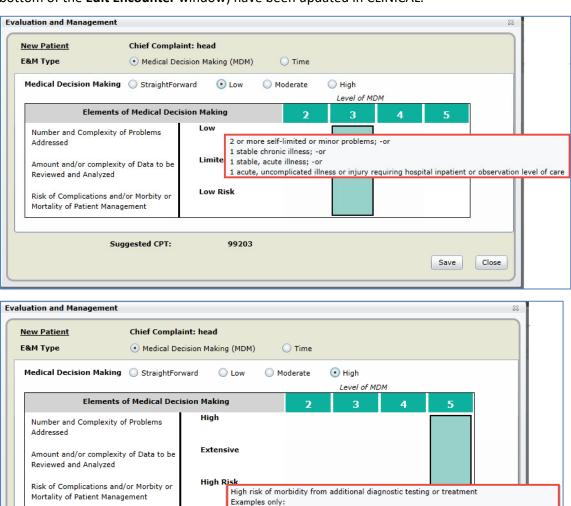R50.2 - Drug induced fever, DxType : None, Status : Active

Users can remove Problem/Diagnosis using the **Remove** button as well as shown below.

Problems also can be removed from the **View All** window for Problems.

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Synchronizing Healthcare

E/M Coding Descriptions Updates

To comply with AMA CPT® Evaluation and Management Coding guidelines for office/outpatient E/M coding, coding descriptions that appear in ToolTips on the Evaluation and Management coding window (which is accessed from the bottom of the **Edit Encounter** window) have been updated in CLINICAL.
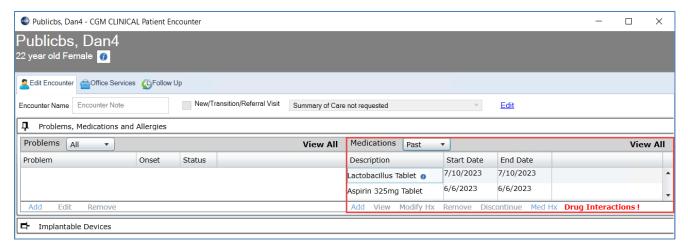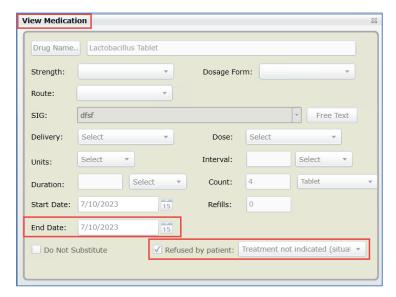
Medication End Dates out of Sync

Previously, the **End Date** for a medication that appeared in the Medications pane at the top of the Progressive Encounter window did not always match the **End Date** that appeared in the **View Medication** dialog box.

This occurred only when a medication had been refused by the patient—that is, the **Refused by patient** check box was selected.

This has been resolved. Now, regardless of where you view information about a medication, the **End Date** will match across areas in CLINICAL.