

## Hotfix Guide for HF1902

*CGM APRIMA v19.4*

December 23, 2024



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Fixed issues are listed at the end of this document.

## Version

- Database Version: 19.4.0.8841
- Appserver Version: 19.4.2410.1902
- Client UI Version: 19.4.2410.1902
- SQLModule Package Date: 10/25/2024

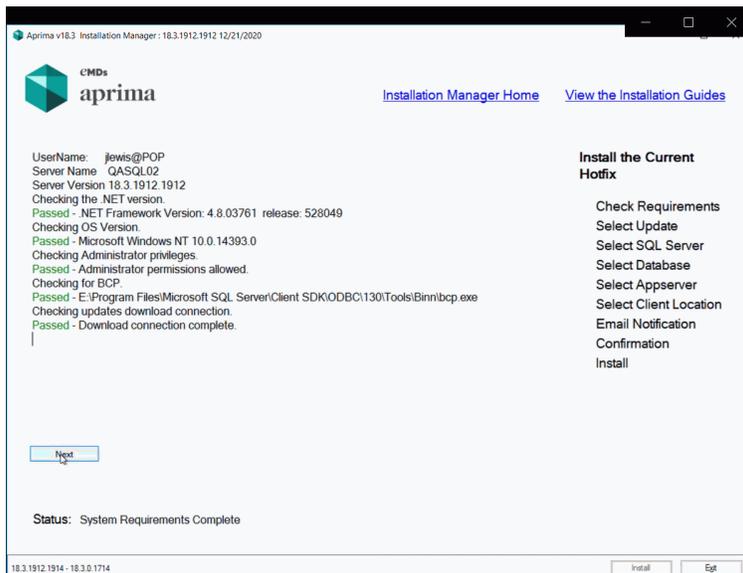
## CGM APRIMA Installation Manager - Improved Update Process

You can use the CGM APRIMA Installation Manager to install the latest hotfix, upgrade to the latest version of CGM APRIMA, apply database maintenance, or install the shared client (used when multiple users share a single PC). Complete the following steps to install the latest hotfix. For more information, see the *CGM APRIMA Installation Manager User's Guide*.

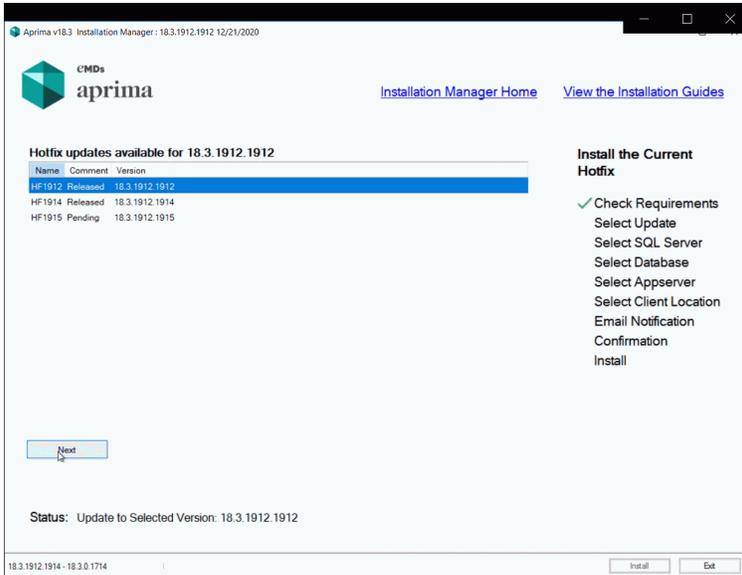
### Install the Current Hotfix

Complete the following steps to install the current hotfix.

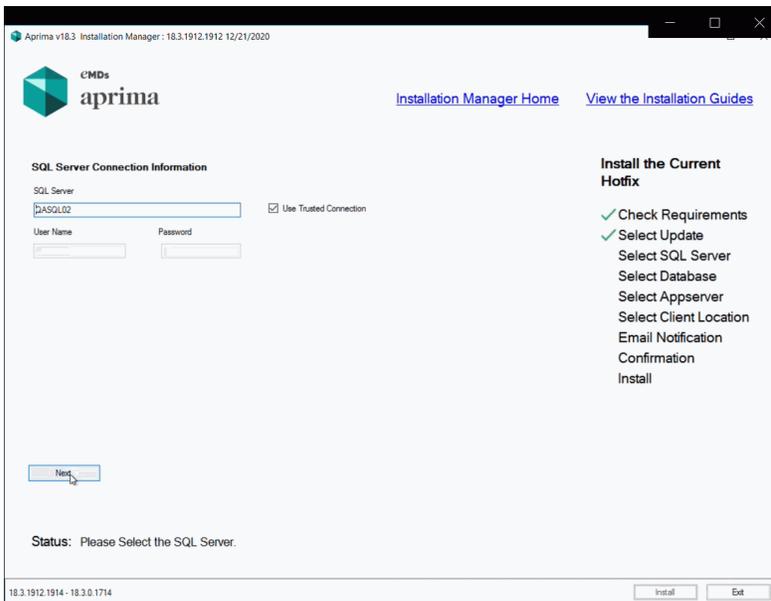
1. Click the Install the Current Hotfix link. The Check Requirements window appears.



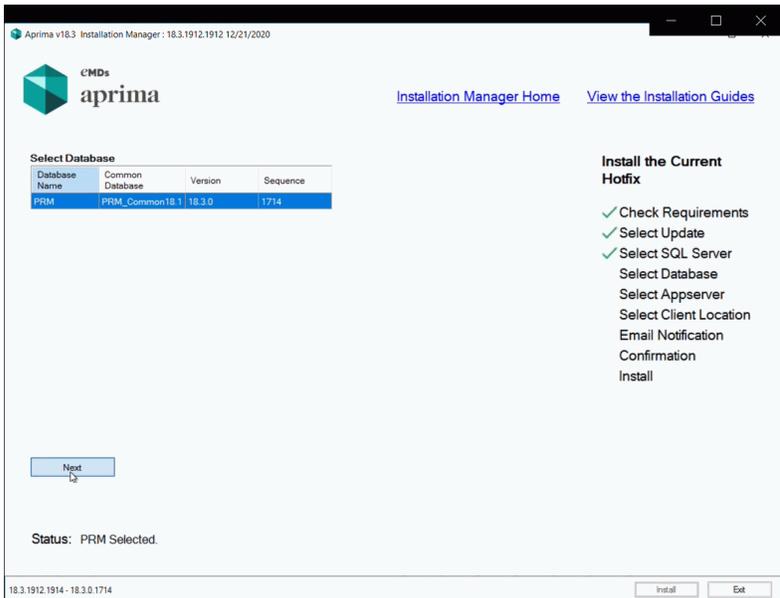
2. If any issues are found with your system requirements, address them before continuing.
3. Click the Next button. The Select Update window appears.



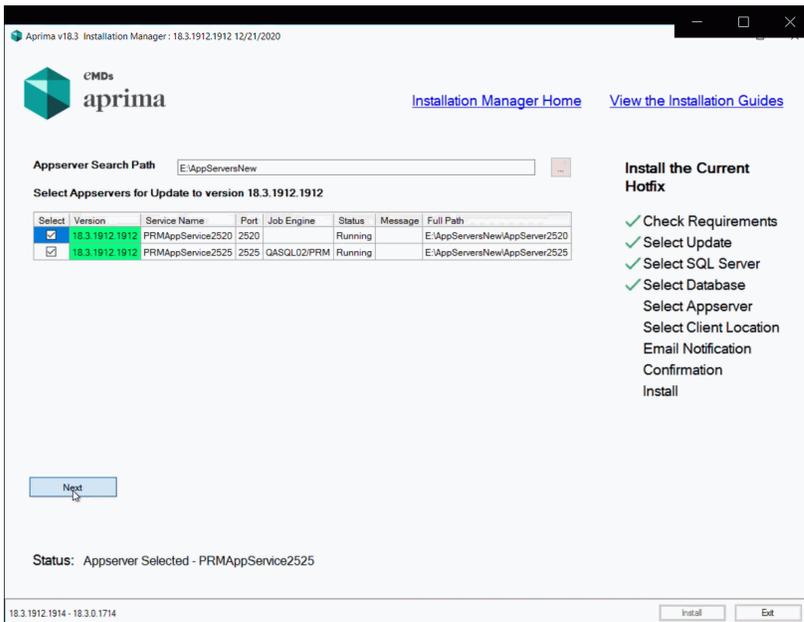
4. Select the hotfix you want to install and click the Next button. The Select SQL Server window appears.



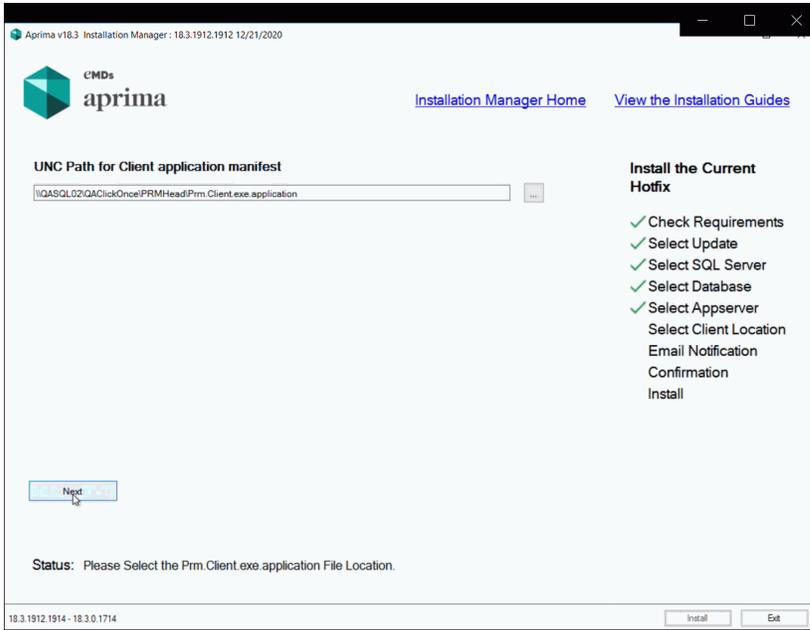
5. Verify that the information is correct and click the Next button. The Select Database window appears.



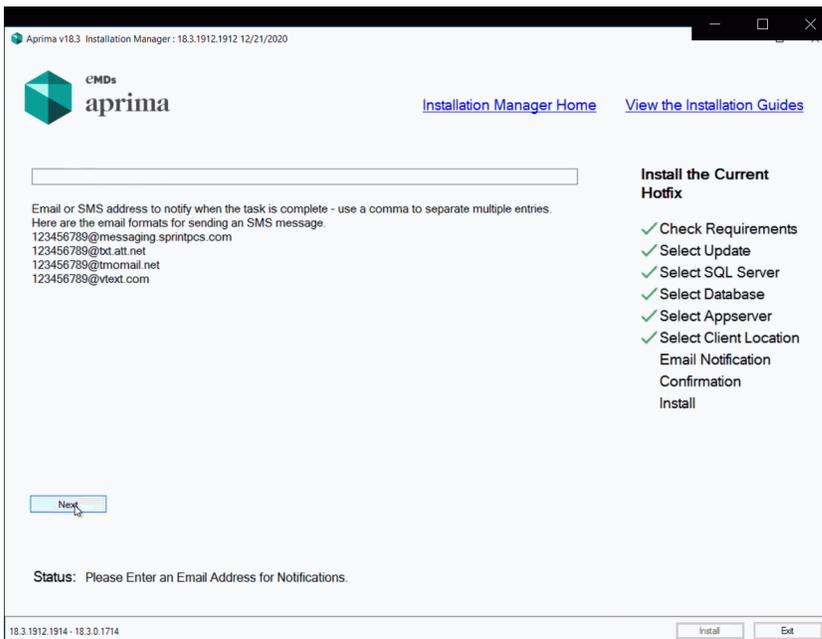
6. Select the database where you want to install the hotfix and click the Next button. The Select Appserver window appears.



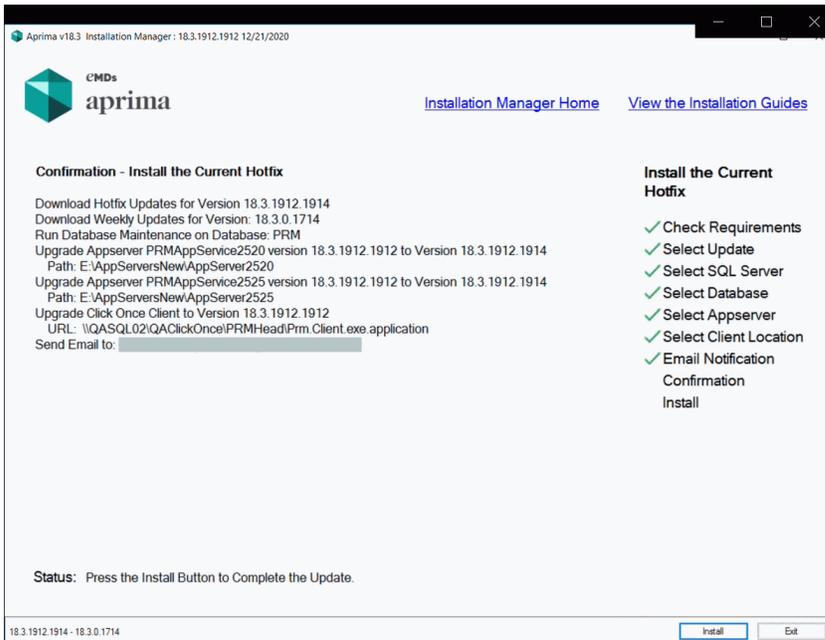
7. In the Appserver Search Path field, browse to and select the folder where the Appservers are located. In the table, select each Appserver to be updated. Click the Next button. The Select Client Location window appears.



8. Browse to the location of the shared folder where the Click-Once Client is installed and then click the Next button. The Email Notification window appears.

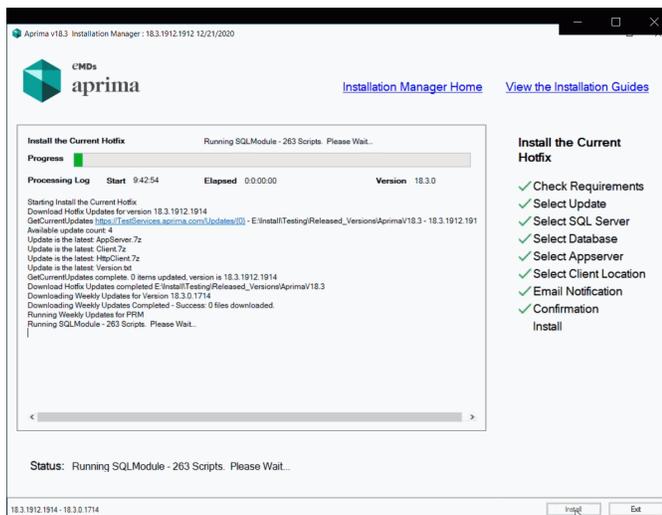


9. Enter an email or SMS address to receive an email or SMS message when the process is completed. You also can choose to leave this field blank. Click the Next button. The Confirmation window appears.

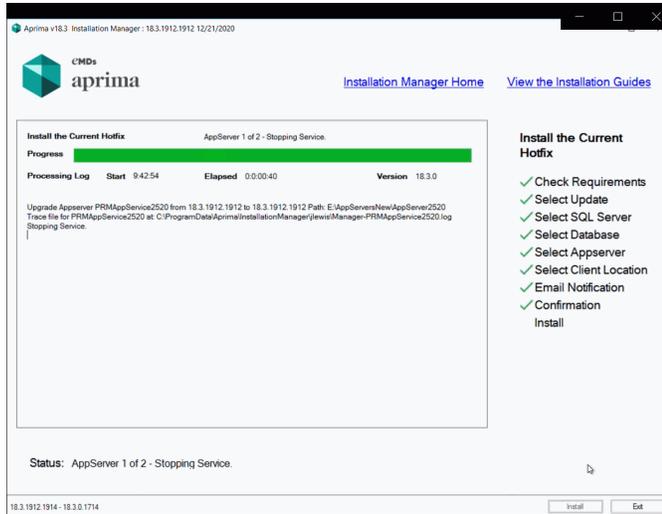


10. Verify that all items are correct. If any information is incorrect, click the Installation Manager Home link to start the process again. If all information is correct, click the Install button. All previous items selected will be updated.

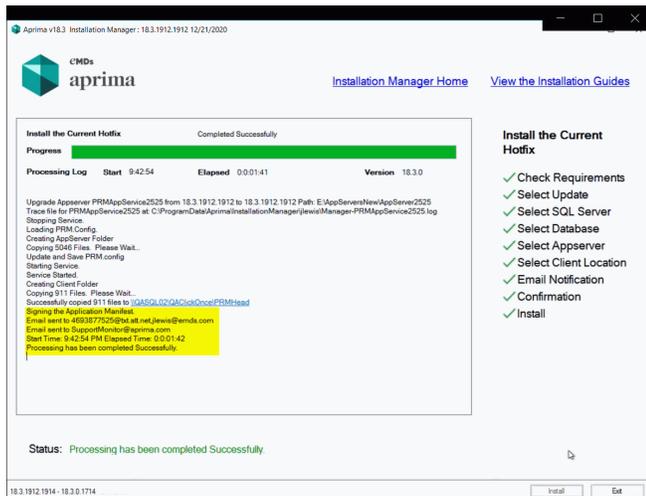
a. Downloading the hotfix and applying of database maintenance:



b. Updating and restarting the Appservers:



c. Client update and manifest signed and process complete:



11. Click the Exit button to close the Installation Manager.

## Client

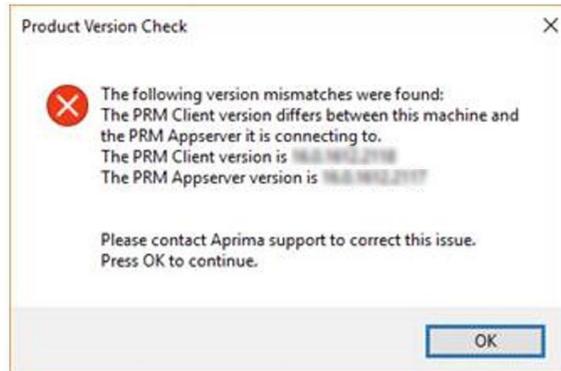
The download updates also updated the client folder in your installation folder. Please use the updated client folder to update the clients for Shared Clients and Click-Once Clients. For more information on installing or upgrading clients, please refer to the *Installation Guide* or the *Upgrade Instructions* document for CGM APRIMA.

## Verification of Client and Appserver Version

When a user attempts to log in, the client application installed on the user's PC verifies that its hotfix version matches the hotfix version of the application service (appserver). A mismatch between the versions on a client

PC and the appservice must be corrected for the application to work correctly. Contact CGM APRIMA Support immediately so that the installation can be corrected.

When the client application and the appserver are not the same hotfix version, then a warning message stating the mismatch and the installed versions is displayed. The user may click the **OK** button on the warning message to access CGM APRIMA. However, the application may not function correctly and the user may experience application errors until the installation is corrected.



# Verification of Installed Hotfix

Use the following process to verify that the hotfix has been completely and correctly installed. If any of the items identified in this process are incorrect, please contact Support.

1. Open CGM APRIMA
2. Click on Help → About → Versions tab

```

CGM APRIMA 19.2 19.2 - About - 19.2.2303.1522
About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings
Connected to: net.tcp://vaprqamanapp01.qa.pop.e-mds.com:5270 vaprqamansql01.qa.pop.e-mds.com V19.2-QAMASTER-5270, (Local Address DatabaseServer DatabaseName)
SecurityProtocol = SystemDefault -- EncryptionPolicy = RequireEncryption
IsTelehealthLicensed = True
Telehealth Server URL = https://telehealth.emdsccloud.com
Mobile URL: https://vaprqamanapp01.qa.pop.e-mds.com:5272 with session 50d4ea2c-a3e6-4899-b3b5-7ce468be20b8
Client ID: 89888
The SSL certificate will expire on 12/2/2025 5:28:53 PM
SSL issued by: Aprima Medical Software, Inc. CA 2024

Database
DataBase Version: 19.2.0.5978
Common DataBase: PRM_CommonV18 - 18.1.0.1 - 18.0.0.1
PRM Build: 19.2.2303.1522 - Vendor: Aprima
SQL Server 15.0.2000.5 - RTM (Enterprise Edition: Core-based)

Server
PRMAppserver Version: 19.2.2303.1522 - 64 bit
Framework Version: 19.2.2303.1522
BusinessObject Version: 19.2.2303.1522

Client
Client UI Version: 19.2.2303.1522
Framework Version: 19.2.2303.1522
BusinessObject Version: 19.2.2303.1522

Compression is Native WCF On
Current Directory: C:\AprimaHFClients\19.2
Install location: C:\AprimaHFClients\19.2\Prm.Client.exe
User Data location: C:\Users\jessica.burns\AppData\Roaming\Aprima\
Common Data location: C:\ProgramData\Aprima\
Current User Browser Emulation Value: 11000

Database Product Versions
First DataBank monthly production data issued 11/07/2024. Copyright 11/07/2024, First DataBank, Inc.
Name Version Date
Procedure Code Updates 2024 September Update 9/18/2024 11:33:07 AM
Weekly Updates All Updates Completed 12/4/2024 10:06:53 AM

Update EkgDate RunDate Status
CQMModule 11/26/2024 4:58:31 PM 12/1/2024 5:03:25 AM 0
EduForms 6/6/2022 12:42:40 PM 5/11/2023 8:46:19 AM 0
NDD 11/11/2024 8:09:25 AM 11/11/2024 10:10:52 PM 0
PrmHelp 12/4/2024 7:57:09 AM 12/4/2024 10:06:19 AM 0
ProcedureCode 9/18/2024 11:35:15 AM 9/19/2024 4:06:41 PM 0
SNOEMD 7/9/2021 9:38:31 AM 4/12/2023 4:24:24 PM 1
SQLData 7/22/2024 1:11:57 PM 7/25/2024 3:08:42 AM 0
SQLHotfix 6/18/2024 10:10:10 AM 6/23/2024 5:00:13 AM 0
SQLModule 12/4/2024 7:57:09 AM 12/4/2024 10:06:53 AM 0
    
```

- a. SecurityProtocol: = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
- b. Mobile URL Correct:

```

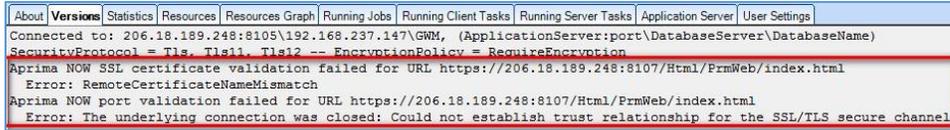
About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings
Connected to: bisa:3500\bisa\2016_GA_QAMaster_3500, (ApplicationServer:port\DatabaseServer\DatabaseName)
SecurityProtocol = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
Mobile URL: https://bisa:3502 with session 690def47-934e-4f88-b134-77bfb398d83d
    
```

Incorrect: The plus 2 port is not open

```

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings
Connected to: 162.218.107.100:2615\SQL2\PRM_DHRC, (ApplicationServer:port\DatabaseServer\DatabaseName)
SecurityProtocol = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
Aprima HTTPS port validation failed for URL https://162.218.107.100:2617/Html/PrmWeb/index.html
Error: The underlying connection was closed: An unexpected error occurred on a send.
    
```

Incorrect: Error from the SSL validation that the name in the URL is not in the actual SSL certificate



```
Connected to: 206.18.189.248:8105\192.168.237.147\GWM, (ApplicationServer:port\DatabaseServer\DatabaseName)
SecurityProtocol = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
Aprima NOW SSL certificate validation failed for URL https://206.18.189.248:8107/Html/FrmWeb/index.html
Error: RemoteCertificateNameMismatch
Aprima NOW port validation failed for URL https://206.18.189.248:8107/Html/FrmWeb/index.html
Error: The underlying connection was closed: Could not establish trust relationship for the SSL/TLS secure channel
```

## Questions

If you have questions, please contact Support at [aprimaclientsupport@emds.com](mailto:aprimaclientsupport@emds.com) or 877-564-4414, Option 2.

## Preliminary Superbills

CGM reminds you of the following best practice.

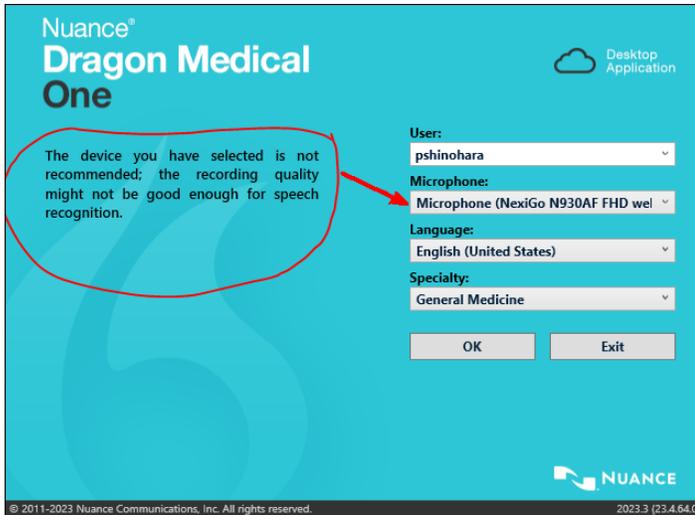
Please review all **Preliminary** superbills on a weekly basis to ensure that they are being handled and processed (filed to insurance or billed to patients) as expected. Even once a note is completed, a superbill might remain in the **Preliminary** status for several reasons, including that the provider's default status is set to **Preliminary** or that an error occurred while saving and completing the visit note.

## Dragon Configuration

Issue: Since upgrading to CGM APRIMA v19, Dragon does not transfer text in a visit.

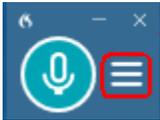
Solution: Complete the following steps.

1. Start Dragon. If you use any microphone option other than Nuance PowerMic Mobile, the following warning message will appear.

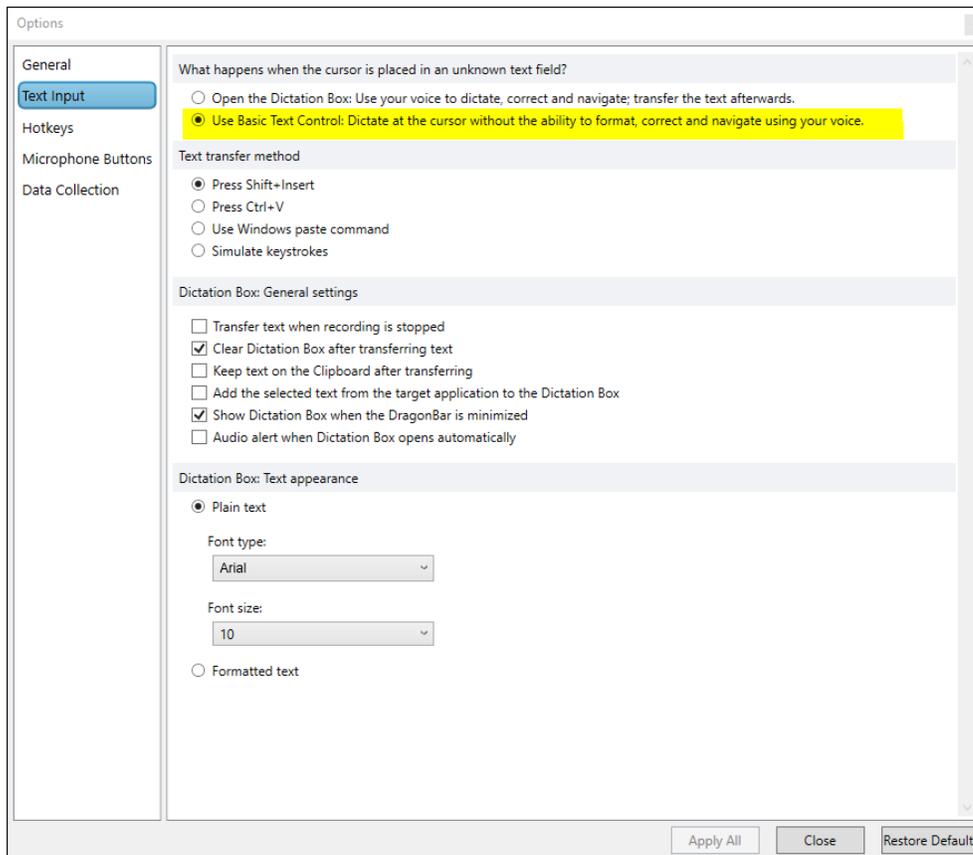


Although other microphones will work, Nuance PowerMic Mobile is the preferred microphone for best quality recording and results.

2. On the Dragon app, click the config icon and select **Text Input**.



3. On the Options window, select the option highlighted in yellow.



## Known Issue

We are aware that some older machines may have historical certificates in place that could cause login issues, such as blank screens. If you or a member of your team experience this issue, please follow the process covered in [this KB](#) to address the issue for that user/machine.

## Enhancements

The following enhancements have been added in this hotfix.

### Advanced Primary Care Management (APCM)

**NOTE:** APCM billing is not effective until January 1, 2025, with the release of the new billing codes for this feature.

- A new **APCM Eligible Payer** check box has been added to the **Settings** tab of the Insurance Payer window. Select this check box to allow superbills to be created for the Advanced Primary Care Management (APCM) program. This check box is cleared by default.

The screenshot shows the 'Modify Insurance Payer' window with the 'Settings' tab selected. The window contains various configuration options for an insurance payer. At the bottom of the settings, there are several checkboxes: 'E-Prescribing Incentive Program', 'Require ABN Validation', 'Requires a Referral', 'CCM/BHI/CPO Eligible Payer', and 'APCM Eligible payer'. The 'APCM Eligible payer' checkbox is highlighted with a red rectangular box.

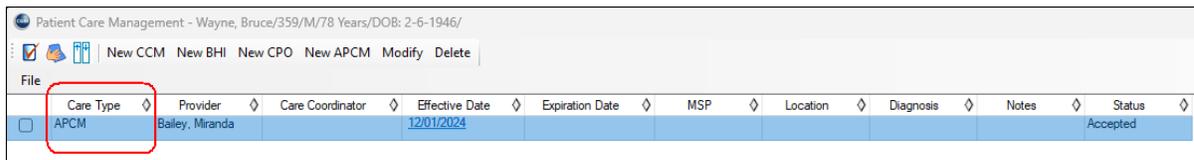
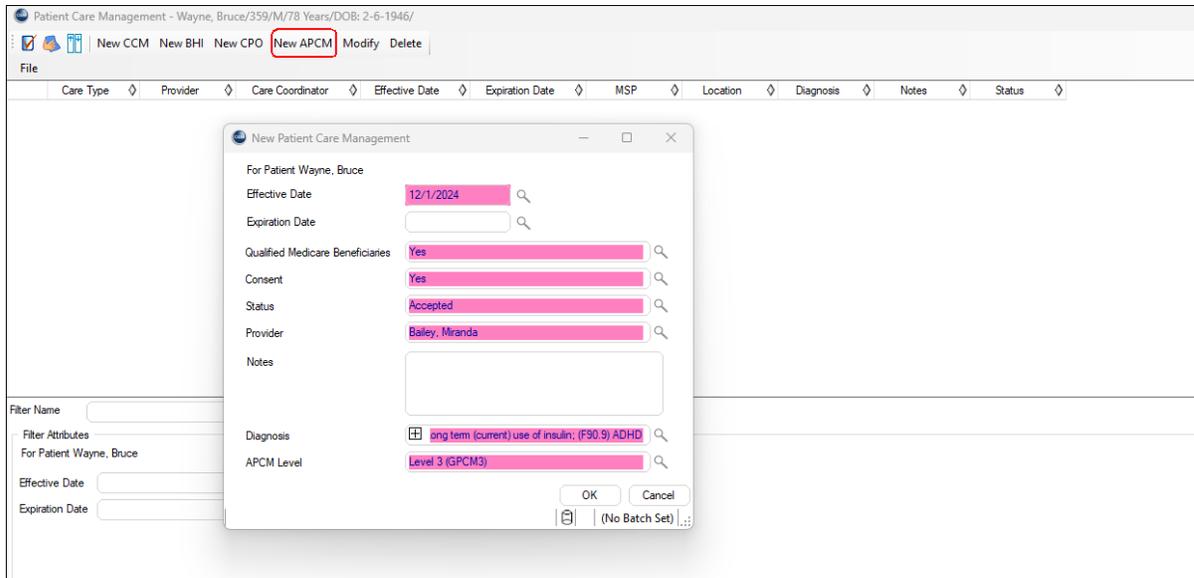
A new **Use APCM Payer's Eligibility** option has been added to the **Settings** tab of the Insurance Plan window. Select this option to have the plan override the payer. This option is selected by default.

A new **APCM Plan Eligible** check box has been added to the **Settings** tab of the Insurance Plan window. Select this check box to make the plan override the payer AND be APCM eligible. This check box is cleared by default, and will be disabled if the new **Use APCM Payer's Eligibility** option is selected. (175565)

- A **New APCM** button has been added to the toolbar on the Patient Care Management window. Click this button to open the Patient Care Management entry window with the following fields/options.
  - Effective Date (required)
  - Expiration Date
  - QMB (Qualified Medicare Beneficiaries) (required)
  - Consent (required)
  - Status (required)
    - Accepted: Patient enrolled in APCM program
    - Declined: Patient has declined enrollment
    - Eligible: Patient’s insurance allows for APCM billing, patient not yet enrolled
    - Exempt: Provider has deferred this coverage for this patient
    - Ineligible: Patient’s insurance does not accept APCM
  - Provider (required)
  - Notes

- Diagnosis (this will pull from the patient’s problem list) (required)
- APCM Level (required)
  - Level 1 (GPCM1) = one chronic condition
  - Level 2 (GPCM2) = two or more chronic conditions
  - Level 3 (GPCM3) – two or more chronic conditions and QMB

When saved, the Care Type = **Advanced Primary Care Management**. (175566, 180542)



- A new **APCM Level** column has been added to the Care Management Review window. The default state of this column is **Active**; you can hide the column or reorder it on the Modify Columns window.

The Care Management Review window also has a new filter selection in the **Care Type** field for **Advanced Primary Care Management**. (175567, 180542)

- On the Care Management Review window, you can search by month for patients with active APCM. When you create a superbill for a patient with active APCM, the information is pulled from the Care Management window for the patient. The billing provider is the patient’s billing provider from Care Management at the time the superbill is created. If no billing provider is set in Care Management, the APCM care management provider is used. Diagnosis codes are pulled from Care Management. The code (as shown below) is determined by the level entered for the patient in Care Management.

- Level 1 = GPCM1
- Level 2 = GPCM2

- Level 3 = GPCM3

One superbill can be created per patient per month. After the patient's superbill has been created for the month, the patient will not show up in the Care Management search (unless you set the **Qualifies for Billing** filter to **Show All Patients**). (175568)

- The Patient Desktop menu (visible in locations such as Patient Demographics and RPN) now displays an **APCM: <Status>** button for the patient. Click this button to open the Patient Care Management window. (184911)

### CGM AMBI Tile

- For the **Diagnosis**, **Services Ordered**, and **Services Performed** sections, a **Change** link displays next to the code(s) determined by AI. Click this link to display the Diagnosis Code Search or Procedure Code Search window, where you can search for and select a different code(s). The line item WILL BE accepted and approved automatically on the **AI Summary** tab, and the confidence rating indicator and **Change** link will be hidden. The approve icon also will be selected by default.

The **Services Ordered** section has a **Move to SP** link for each line item and the **Services Performed** section has a **Move to SO** link for each line item. Use these links to move the description and code to the opposite section.

An edit pencil icon  displays in the **Chief Complaint/History of Present Illness**, **Review of Systems**, **Physical Exam**, and **Plan** sections. Click this icon to launch the free text editor (without macros), where you can modify the free text. When you click **Save**, the updated information will be accepted automatically and will be reflected on the AI Summary tab and corresponding tile. (168433, 168681, 176901, 180020)

- Expletives will be visible on the **Raw Transcript** tab as this information can be important and relevant for medical professionals. (176685)

### Claim Form Layouts

The following two new claim form layouts have been added to CGM APRIMA:

- CMS-1500-NPI-5010 Box 31 Sig On File
- CMS-1500-NPI-5010 Populate Box 30\_31 Sig On File

Select either of these claim form layouts to print 'Signature On File' instead of the provider's name in box 31. If you select CMS-1500-NPI-5010 Populate Box 30\_31 Sig On File, 'Signature On File' also will print in box 30; some Medicaid payers require box 30 to be populated.

These claim form layouts can be selected at the insurance payer, insurance plan, or process claims level. (143573)

## Claim Format

- A new option has been added for the **Print Claim Form Layout** field on the Claim Format window. If you leave this field blank, the responsible party name and address will print in box 38 of the UB04 paper claim form. If you select the new **UB04 Box 38 Insurance Info** claim format value type in this field, the insurance name and address will print in box 38 of the UB04 paper claim form. (170954)

Modify Claim Format - UB04

ID: 5000-UB04

Name: UB04

Type: Paper UB04

Notes:

Inactive  BHT Type "RP"  DMERC  Send NPI  Send PQRS procedures

User Defined  Always Output Loop 2310C  Always Output AAE in Loop 2320

Claim Format Options

Option Type	Value Type	Default Value	Codes
Practice/Group ID			
Practice/Group ID Type			
Print Claim Form Layout			
Referring Provider ID			
Referring Provider ID Type			
Rendering Provider ID			
Rendering Provider ID Type			
Submitter ID	TPI		

OK Cancel (No Batch Set)

Find Claim Format Value Types

File

Id	Name	Notes
UB04	UB04	
UB04 bg	UB04 background	
UB04 Ins	UB04 Box 38 Insurance Info	

ID: Name:  Include inactive items

Search Clear OK Cancel

Search completed in 177ms

## Hx Tab/Problem & Dx Category

- The following changes have been made to the **Hx** tab/Problem & Dx Category user interface (UI).

- When you select an item in the list, the entire line item becomes active. Any updates you make to the line item are reflected immediately.

Name	Related	Onset	Resolved	Status	Provider	Notes	Last Dx Date	HCC	Recorded Date	Occurrences	Info	Action
Acne rosacea		2 weeks ago	<input type="checkbox"/>	<input type="checkbox"/> Chronic	Patterson, Frank	Here are some	9/11/2020	.125	9/11/2020	3	...	
Aortic Stenosis with SEM (I/VI)		2 weeks ago	<input type="checkbox"/>	<input checked="" type="checkbox"/> Active		Here are some	9/11/2020	.125	9/11/2020	3	...	
Hypertension		4 months ago	<input type="checkbox"/>	<input type="checkbox"/> Chronic	Patterson, Frank			.125	9/11/2020	3	...	
Menopause		12/10/2020	<input type="checkbox"/>	<input type="checkbox"/> Chronic					9/11/2020	3	...	
Hypercholesterolemia		3 months ago	<input type="checkbox"/>	<input type="checkbox"/> Active with a longer		Here are some		.125	9/11/2020	1	...	
Diabetes		1 year ago	<input type="checkbox"/>	<input type="checkbox"/> Active				.125	9/11/2020	1	...	
(J02.9) Acute Pharyngitis		4/15/2007	<input type="checkbox"/>	<input type="checkbox"/> Inactive	Patterson, Frank				9/11/2020	1	...	

- For a find control, when you select the body of the field, the Currently Selected/Most Frequently Used/Most Recently Used drop-down displays based on the prepopulation set.

Name	Related	Onset	Resolved	Status	Provider	Notes	Last Dx Date	HCC	Recorded Date	Occurrences	Info	Action
Acne rosacea			<input type="checkbox"/>	Active	Dr Sabers, K.				12/28/2023	2	...	
Headache			<input type="checkbox"/>						12/27/2023	1	...	
(I10) (I10) Accelerated hypertension			<input type="checkbox"/>		Burns, Jb, MD		8/21/2024		8/21/2024	5	...	
L02.9) Acute pharyngitis		12/5/2023	<input type="checkbox"/>		Burns, Jb, MD		7/16/2024		7/16/2024	3	...	
(N76.0) Acute vaginitis		08/24/2021	<input type="checkbox"/>	Active	Dr Sabers, K.		6/6/2024		7/9/2024	5	...	
(Z68.54) Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age		11/9/2023	<input type="checkbox"/>	Active	Dr Sabers, K.		11/13/2023		11/13/2023	2	...	
(F22) Delusional disorders		1/4/2024	<input type="checkbox"/>	Active	Burns, Jb, MD		5/29/2024	0.309	5/20/2024	5	...	
(R13.10) Dysphagia		3/7/2024	<input type="checkbox"/>	Active	Dr Sabers, K.		6/6/2024		7/9/2024	3	...	
(Z00.00) Encounter for general adult medical examination without abnormal findings		11/1/2023	<input type="checkbox"/>	Active	Burns, Jb, MD		1/19/2024		1/19/2024	5	...	
(I10) Essential (primary) hypertension		8/31/2023	<input type="checkbox"/>	Active	Burns, Jb, MD		1/4/2024		1/4/2024	8	...	

- When you click a magnifying glass icon, the corresponding find table window opens.
- Click the new **Refresh** button to manually refresh the window. The window will not automatically refresh as you make updates so the set order of the window may not be reflected correctly. (171904)

## MAIN MENU

- The **Configure** menu item has been relocated between the **Reports** and **Operations** menu items. (177588)

## Practice Settings

- A new **Check Eligibility only for Primary Payers** check box has been added to the **Billing** tab of the Configure Practice Settings window. When this check box is selected, eligibility is run only for the primary payer. This check box is selected by default.

Configure Practice Settings

Practice | Billing | Credit Card | Statement | Message Routing | System | Drug Screening | Prescriptions | Maintenance Drug Classes | High Risk Drug Classes | Clinical Settings | Aprima Now | Form Title

Claim Submitter Service Site

Pay To Service Site

Electronic Claim Submitter ID

Eligibility Service Type Code

Appointment Eligibility Days In Advance For Appointment Eligibility Check 2  Include Weekends

Check Eligibility Only Once a Month  Check Eligibility only for Primary Payers

Enable eligibility check from Track Superbills  Check Eligibility if Month Changed Since Last Check

Providers To Exclude From Appointment Eligibility Check

Use Code Validation

Server https://s2.edinsight.com/transfer/ft\_scrub.php

User Name atdftp

Password a1370457546

Report Code Level Error

Reset Superbill Status Level Error

Default batch owner for system created batches Createdbatch, System

Fiscal Year End 12/2/2013

Calculate Tax

All procedures are sales taxable by default

All procedures are healthcare taxable by default

All procedures are not taxable by default

Automatically mark information responses as reviewed

Enable Deposits By Financial Center

OK Cancel

(No Batch Set)

You can override this setting at the patient level. The **Check eligibility only for primary payers** check box on the Download Benefits window reflects the setting of the **Check Eligibility only for Primary Payers** check box in Configure Practice Settings, but you can select or clear the check box on the Download Benefits window as needed. (178052)

Download Benefits

**x Patient consent is not set. e-Med Hx request will not be submitted after receiving the RX Benefits response.**

Patient Scooby, Barb

Provider

Service Site

RX Benefits  Benefit Coverage, Fomulary

Last Rx Benefits: 10/24/2024 11:39 AM

Last e-Med Hx: N/A

Medication History

Request Date

Eligibility  Check eligibility only for primary payers

Main Manual Entry

OK Cancel

## Reports

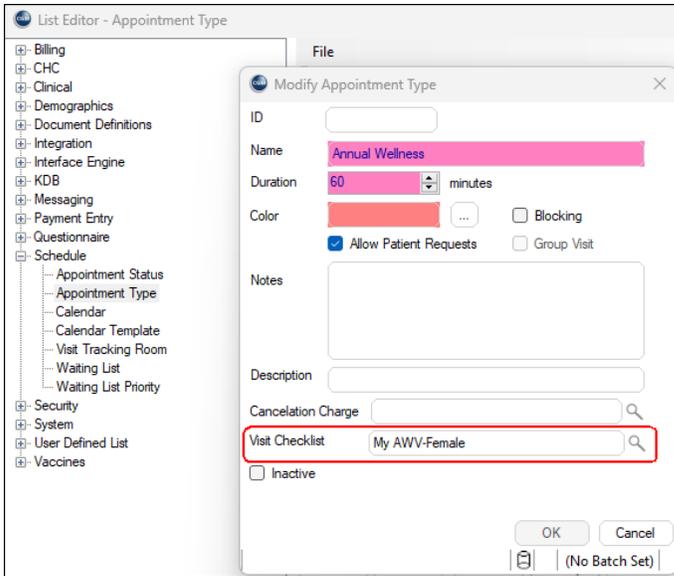
- **Eligibility Date** and **Status** columns have been added to the Track Superbill Procedure Review report. These columns display the date of the last eligibility download and superbill status for that date. (136807)
- A new SDOH PRAPARE report has been added to the **Clinical** folder. This Excel report provides a summary of answers from the SDOH PRAPARE assessment form.

The Spanish version of the form also is included in the report; those answers will remain in Spanish. The prefix 'demo:' will display for data that is based on demographic information. (174434)

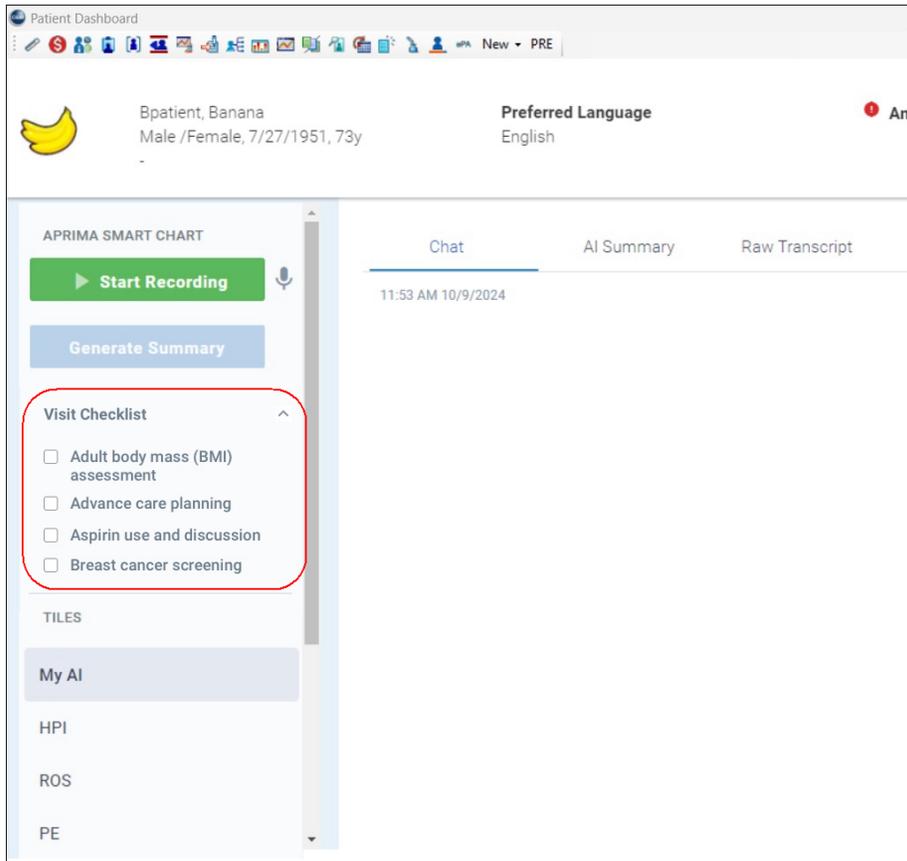
The screenshot displays the Z-QAMASTER-5950 application interface. On the left is a dark sidebar menu with various report categories. The main content area is titled 'SDOH PRAPARE' and includes a 'View' button. Below this is a 'Filter Attributes' section with several search filters: 'Visit Dates' (set to 'Today'), 'Visit Providers', 'Provider Option' (with 'Billing Provider' selected), 'Financial Centers', 'Service Sites', 'Patient Programs', 'Patient Statuses', and 'Patient Conditions'. Each filter has a search icon.

## Visit Checklist

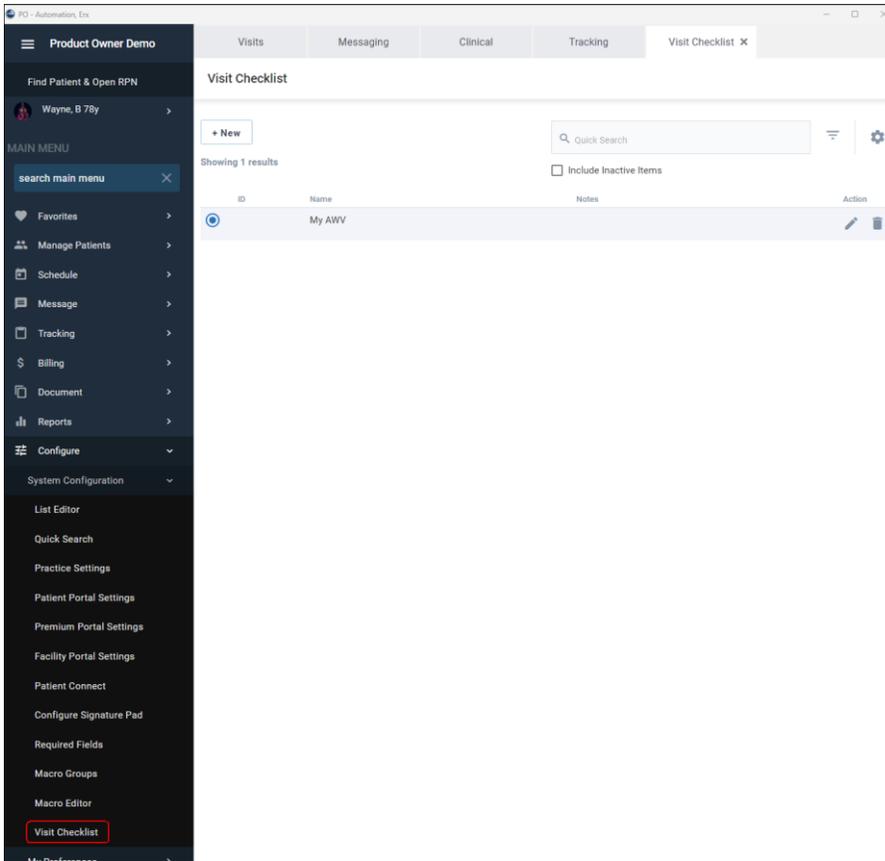
- A new **Visit Checklist** find control has been added to the Appointment Type window. Search for and select a visit checklist to associate to the appointment type. This allows the checklist to be displayed in an FND created from the Appointment Queue or **Visit Notes** tile associated with this appointment type. (169393)



When an FND is created for a patient with an associated appointment of this type, the FND navigation bar displays a new **Visit Checklist** section. All labels configured for the appointment type will display with a check box, and these check boxes will be cleared by default. You can manually select each item in the checklist. The states of the check boxes will be retained when you close and re-enter the dashboard. The checklist will be expanded by default, and you can choose to collapse it. (169394)



- A new Visit Checklist window has been created in CGM APRIMA. You can access it from the navigation bar by selecting Configure > System Configuration > **Quick Search** > search for 'Visit Checklist' or by selecting Configure > Clinical > **Visit Checklist**. This window allows you to create, edit, and delete checklists. You can search for any checklists, including inactive checklists.



Click the **+New** button to open the New Visit Checklist window, where you can create a new checklist.

The screenshot shows a web form titled "New Visit Checklist". The form is divided into a "General" tab. It includes a "Name" field (highlighted in yellow), a "Notes" text area, and two checkboxes: "Inactive" (unchecked) and "User Defined" (checked). Below these is a "Label" section with a list containing one item (highlighted in yellow) and a delete "X" icon. At the bottom right are "Save" and "Cancel" buttons.

- The **Checklist Name** field is required.
- You can associate an **ID** and **Notes** to the checklist.
- The **Inactive** check box is cleared by default.
- You can use free text to create labels inside the checklist.
- You can add and delete labels, and reorder labels by dragging and dropping.

Click the pencil icon  next to the checklist you want to modify.

You can:

- Click the add icon  to add a new label at the top or bottom of the checklist item list.
- Reorder the labeled items by dragging and dropping.
- Inactivate the checklist by selecting the **Inactive** check box.
- Delete a labeled item by clicking the **x** icon next to the item.

Click the trash can icon  to delete a checklist. An Undo pop-up will appear to allow you to immediately undo the deletion. If you continue with the deletion, the checklist is removed, and it also will be removed from any appointment types to which it is associated. (164724)

## Fixed Items

The following items are fixed in this hotfix.

## New Client/AppServer Fixed Items

ID	Title	Hotfix
176901	*AMBI: Ability to modify free text in AI Summary.	v19.4 HF1902
176685	*AMBI: Expletives Turn On.	v19.4 HF1902
180020	*AMBI: Smart Chart Transcript Tile > AI Summary Tab change hyperlink Diagnosis.	v19.4 HF1902
168433	*AMBI: Smart Chart Transcript Tile > AI Summary Tab change hyperlink SP and SO.	v19.4 HF1902
168681	*AMBI: Smart Chart Transcript Tile > AI Summary Tab move to SP and SO hyperlink.	v19.4 HF1902
179980	*AMBI Tile: Update name of tile and short/long description.	v19.4 HF1902
177588	*Angular Homepage: Navigation Main Menu > Move Configuration under Reports menu/above Operations.	v19.4 HF1902
175565	*APCM: Insurance Plan and Payer setting.	v19.4 HF1902
175566	*APCM: New Care Management option.	v19.4 HF1902
175568	*APCM Billing: Care Management Review filter and superbill creation guidelines.	v19.4 HF1902
178052	*Practice Settings: Check Eligibility for Primary Payers Only - Ability to override setting at patient level.	v19.4 HF1902
169393	*Visit (FND) Checklists: Ability to associate a checklist to an appointment type.	v19.4 HF1902
164724	*Visit (FND) Checklists: Creation of checklists in the UI.	v19.4 HF1902
169394	*Visit (FND) Checklists: Display checklist in FND based on appointment type.	v19.4 HF1902
174549	AI: Prompts > Add to DB.	v19.4 HF1902

180691	AMBI: Ability to accept a structured element added manually to note.	v19.4 HF1902
180624	AMBI: Change label on the Recording/Summary section at the top of navigation bar from APRIMA SMART CHART to AMBI.	v19.4 HF1902
180944	AMBI: Clicking Accept checkmark for a medication on AI Summary tab and then cancelling SIG Writer causes console error.	v19.4 HF1902
170786	AMBI: Medication Tile: Matching research.	v19.4 HF1902
174415	Angular Report: Toolbar Find Text box is disabled when report loads.	v19.4 HF1902
180578	Angular Reports: Upgrade Bold Reports version.	v19.4 HF1902
178057	Assessments: Attempt to add SP from assessment form fails with exception.	v19.4 HF1902
171484	Bad request: No location ID provided error.	v19.4 HF1902
179966	CGM AMBI (FND AI): Unable to record in FND visit after deleting recording.	v19.4 HF1902
172112	CGM APRIMA errors when saving visit notes.	v19.4 HF1902
186052	Designer tab data saving issue.	v19.4 HF1902
180948	eCR: ListProductParameter of 'eCRInitialTriggerMessagesJob' has incorrect date.	v19.4 HF1902
180548	Ekos/Aprima Integration: Charge Details API	v19.4 HF1902
186040	Enter button in Messages selects the OK button.	v19.4 HF1902
181095	Error after upgrade to HF1521: Out of memory error when visit without SP attempts to process superbill.	v19.4 HF1902
181294	FNC: Rx NOW Save Error timeout when sending orders.	v19.4 HF1902
180727	FND: Assessments: ToolTip for edit icon is displaying 'delete'.	v19.4 HF1902

181851	FND: Navigation bar is not moving down when FND is scrolled down.	v19.4 HF1902
180684	FND: Problems & Diagnoses: Patient's problems and diagnoses are not being displayed.	v19.4 HF1902
181978	FND: Problems& Diagnoses: +Visit Dx is causing diagnosis description and HCC score to be incorrect after adding.	v19.4 HF1902
181519	FND: Problems & Diagnoses tile partially updated with changes made for FNC.	v19.4 HF1902
180685	FND: Unified Summary does not pop up when completing FND.	v19.4 HF1902
180335	FND Assessments: Added form doesn't appear on Assessment tile.	v19.4 HF1902
177815	FND Updates: Superbill is not updated with DX/SP codes when superbill is in syncable status.	v19.4 HF1902
182043	Formatting Model: Assessment Form fields that contain column values do not output data.	v19.4 HF1902
177286	Formatting Model: Generate Assessments only displays one iteration of form.	v19.4 HF1902
170092	Formatting Model field for ImplantableDeviceHistory is not working.	v19.4 HF1902
181704	Generate Summary error on AMBI tile on file without medically relevant conversation detected.	v19.4 HF1902
171904	History > Problem/Diagnosis: Update load times and UI.	v19.4 HF1902
180214	Homepage: Option 'Modify Current Settings' is available for users without security.	v19.4 HF1902
174813	Patient Results: Results are lost if user creates new result after receiving locked result message (part 2).	v19.4 HF1902
177182	Problem/Diagnosis History: Need to scroll to display find controls at bottom of page.	v19.4 HF1902
176843	Problem/Diagnosis History: Status and Provider fields no longer appear as gray text for deleted problems/diagnoses.	v19.4 HF1902
170788	Visit Checklist: Retain state of check box.	v19.4 HF1902

## Weekly Maintenance Fixed Items

ID	Title	Hotfix
175567	*APCM: Care Management column (with Reorder Column option).	v19.4 WF1902
184911	*APCM: Display APCM status in Patient Toolbar.	v19.4 WF1902
180542	*APCM: Update Current Care Management Statuses and Care Type filter in database.	v19.4 WF1902
184128	19.4 Beta: Date entries selection is not being followed on generated report.	v19.4 WF1902
154126	Bold Reports Tablix Errors in System: Multiple Reports.	v19.4 WF1902
177891	Clinical Quality: Promoting Interoperability Reports display eMDs Aprima logo (Angular & Winforms).	v19.4 WF1902
181334	Docbuddy: Slowness when saving Dx codes.	v19.4 WF1902
175576	eCR: Additional Outbound XML not populating upon activating.	v19.4 WF1902
143573	Enhancement: Medicaid Payers requesting 'Signature On File' to populate in Box 31 of ALL paper claims.	v19.4 WF1902
184106	Intelichart: Broken integration tests.	v19.4 WF1902
174434	New Report: SDOH PRAPARE report.	v19.4 WF1902
186031	Notes are not being saved - note blank after being saved as incomplete.	v19.4 WF1902
181473	Prescription Queue: Filters out messages containing a subtype.	v19.4 WF1902
136807	Report Enhancement: Add eligibility status and date to Track Superbill Procedures Review.	v19.4 WF1902
175855	RPN: Assessment Forms - Displays name of assessment form even though title exists for assessment form.	v19.4 WF1902
179948	Scheduling report - Appointment Report Excel: Appts out of order.	v19.4 WF1902

170954	UB Box 38: Add option for payer claim form layout.	v19.4 WF1902
184580	Write Off Balance locking up CGM APRIMA.	v19.4 WF1902