

EHR and Practice Management

Hotfix Guide for HF1902

CGM APRIMA v19.4 December 23, 2024

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Contents

Version	4
CGM APRIMA Installation Manager - Improved Update Process	4
Install the Current Hotfix	4
Client	9
Verification of Client and Appserver Version	9
Verification of Installed Hotfix	
Questions	
Preliminary Superbills	12
Dragon Configuration	12
Known Issue	14
Enhancements	14
Advanced Primary Care Management (APCM)	14
CGM AMBI Tile	
Claim Form Layouts	
Claim Format	
Hx Tab/Problem & Dx Category	
MAIN MENU	20
Practice Settings	20
Reports	22
Visit Checklist	22
Fixed Items	27
New Client/AppServer Fixed Items	
Weekly Maintenance Fixed Items	

Fixed issues are listed at the end of this document.

Version

- Database Version: 19.4.0.8841
- Appserver Version: 19.4.2410.1902
- Client UI Version: 19.4.2410.1902
- SQLModule Package Date: 10/25/2024

CGM APRIMA Installation Manager - Improved Update Process

You can use the CGM APRIMA Installation Manager to install the latest hotfix, upgrade to the latest version of CGM APRIMA, apply database maintenance, or install the shared client (used when multiple users share a single PC). Complete the following steps to install the latest hotfix. For more information, see the CGM APRIMA Installation Manager User's Guide.

Install the Current Hotfix

Complete the following steps to install the current hotfix.

1. Click the Install the Current Hotfix link. The Check Requirements window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- <u> </u>
aprima	Installation Manager Home	View the Installation Guides
UserName: jlewis@POP Server Name: QASQL02 Server Version 18.3.1912.1912 Checking IHe. NET version. Passed - NET Framework Version: 4.8.03761 release: 528049 Checking OS Version. Passed - Microsoft Windows NT 10.0.14393.0 Checking Administrator permissions allowed. Checking for BCP. Passed - El/Program Files/Microsoft SQL Server/Client SDK/0DBC/13 Checking updates download connection. Passed - Download connection complete.	30(Tools\Binn\bcp.exe	Install the Current Hotfix Check Requirements Select Update Select SQL Server Select Database Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Hypet		
Status: System Requirements Complete		
18.3.1912.1914 - 18.3.0.1714		Install Egt

- 2. If any issues are found with your system requirements, address them before continuing.
- 3. Click the Next button. The Select Update window appears.



4. Select the hotfix you want to install and click the Next button. The Select SQL Server window appears.

Aprima v18.3 Installation Manager : 18.3.1912.1912 12/21/20	120		- • ×
aprima		Installation Manager Home	View the Installation Guides
SQL Server Connection Information			Install the Current Hotfix
2ASOL02 User Name Password	Use Trusted Connection		 Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Nes			
Status: Please Select the SQL Server.			
18.3.1912.1914 - 18.3.0.1714			Install Ext

5. Verify that the information is correct and click the Next button. The Select Database window appears.

								_
orima v18.3 Ins	tallation Manager : 18.3. MDs prima	.1912.1912 12/2	:1/2020	Insta	allation Manager F	Home	View the Installation	Guide
Select Datal	base Common	Version	Sequence				Install the Currer Hotfix	nt
PRM	PRM_Common18.1	18.3.0	1714				✓ Check Require ✓ Select Update ✓ Select SQL Ser	ments ver
							Select Databası Select Appserv Select Client Lo Email Notificatio Confirmation Install	e er ocation on
Next Status: PF	RM Selected.						Select Database Select Appserv Select Client Lo Email Notificatio Confirmation Install	e er ocatior on

6. Select the database where you want to install the hotfix and click the Next button. The Select Appserver window appears.

Aprima v18	CMDs	anager : 18.3.1912.1912	12/21/	2020				×
►	aprir	na				<u>lr</u>	nstallation Manager Home	View the Installation Guides
Appsei	rver Search P	ath E:\AppServer	sNew				10	Install the Current
	Version 18.3.1912.1912 18.3.1912.1912	Service Name PRMAppService2520 PRMAppService2525	Port 2520 2525	Job Engine QASQL02/PRM	Status Running Running	Message	Full Path E:AppServersNewAppServer2520 E:VppServersNewAppServer2525	 Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
N	ext S							
Status	: Appserver	Selected - PRMA	ppSe	ervice2525				
1912.1914	18.3.0.1714							Instal Ext

7. In the Appserver Search Path field, browse to and select the folder where the Appservers are located. In the table, select each Appserver to be updated. Click the Next button. The Select Client Location window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- <u> </u>
aprima	Installation Manager Home	View the Installation Guides
UNC Path for Client application manifest		Install the Current Hotfix
		 Check Requirements Select Update Select SQL Server Select Database Select Appserver Select Client Location Email Notification Confirmation Install
Nest		
Status: Please Select the Prm.Client.exe application File Location.		
18.3.1912.1914 - 18.3.0.1714		Install Exit

8. Browse to the location of the shared folder where the Click-Once Client is installed and then click the Next button. The Email Notification window appears.

Aprima v18.3 Installation Manager: 18.3.1912.1912 12/21/2020		- <u> </u>
aprima	Installation Manager Home	View the Installation Guides
Email or SMS address to notify when the task is complete - use a comma Here are the email formats for sending an SMS message. 123456789@tht att.net 123456789@tht att.net 123456789@tht att.net 123456789@tht att.net	to separate multiple entries.	Install the Current Hotfix Check Requirements Select Update Select SQL Server Select Appserver Select Client Location Email Notification Confirmation Install
Neg		
Status: Please Enter an Email Address for Notifications.		
18.3.1912.1914 - 18.3.0.1714		Install Ext

9. Enter an email or SMS address to receive an email or SMS message when the process is completed. You also can choose to leave this field blank. Click the Next button. The Confirmation window appears.



- 10. Verify that all items are correct. If any information is incorrect, click the Installation Manager Home link to start the process again. If all information is correct, click the Install button. All previous items selected will be updated.
 - a. Downloading the hotfix and applying of database maintenance:

Aprima v183 Installation Manager: 183.	1912.1912 12/21/2020	Installation Manager Home	View the Installation Guides
Install the Current Hotfix Progress	Running SQLModule - 263 Scripts. F	Please Wait	Install the Current Hotfix
Stating Install the Current Hote Download (Hotel Updates for encire) T Manual Pupple Control (1998) Manual Pupple Control (1998) Manual Pupple Control (1998) Control (1998) Control (1998) Control (1998) Control (1998) Control (1998) Control (1998) Control (1998) Control (1998) Control (1998	3.192194 activa.com/Joidee/0) - ElinstellTestingRelea activa.com/Joidee/0) - ElinstellTestingRelea fotellTestingReleased.Version/Aprima/18.3 n 13.0.1714 - Success Dires.downloaded. see Wat.	aod_VersiontAprimaV18.3 - 18.3.1912.191	Creck Requirements Select Update Select SQL Server Select Appserver Select Client Location Email Notification Confirmation Install
¢			
Status: Running SQLModule	e - 263 Scripts. Please Wait		

b. Updating and restarting the Appservers:

	rima		Installation Manager Home	View the Installation Guide
Install the Curren	t Hotfix	AppServer 1 of 2 - Stopping Service.		Install the Current Hotfix
Processing Log	Start 94254 PRMAppGenice2520 for pService2520 at C/Prog	Elapseel 000040	Version 18.3.0 VepBenrenXewVepBenre2520 Vanager-PFIMepBenre2520 log	 Check Requirements Select Update Select SQL Server Select Database Select Apperver Select Clent Location Email Notification Confirmation Install

c. Client update and manifest signed and process complete:

	a		Installation M	<u>anager Home</u>	View the Installation Guide
Install the Current Hotfix Progress	Complete	ed Successfully			Install the Current Hotfix
Urgrade Appearer PRMApp Trans file for PRMAppGenice Stopping Service Loading PRM Config Creating AppGener Folder Cooping SUAF Line. Please W Update and Save PRM config Service Started Cooping SUAF Line. Please W Creating Clerker Service Started Cooping SUAF Line. Please W Service Started Cooping SUAF Line. Please W Started Started Cooping SUAF Line. Please W Started Started Cooping SUAF Line. Please W Started Started Cooping SUAF Line Please W Started Started Started Started Cooping SUAF Line Please W Started Started Cooping	ierice2525 from 18.3.1912.191 5255 at: C:ProgramDetaAprima /at int or(IASQL02(IASQL02(IASQL02) at: I.I.I.I.I.I.I.I.I.I.I.I.I.I.I.I.I.I.I.	12 to 18.3.1912.1912 Pain: E.V.A. LinstallationManagerijiewisiMa	opServersNewVAppS nager-PRMAppServ	erver2525 ice2525.log	Check Requirement Celect Vpdate Select Dot Server Select Database Select Appearver Select Client Locatio Email Notification Confirmation Install

11. Click the Exit button to close the Installation Manager.

Client

The download updates also updated the client folder in your installation folder. Please use the updated client folder to update the clients for Shared Clients and Click-Once Clients. For more information on installing or upgrading clients, please refer to the *Installation Guide* or the *Upgrade Instructions* document for CGM APRIMA.

Verification of Client and Appserver Version

When a user attempts to log in, the client application installed on the user's PC verifies that its hotfix version matches the hotfix version of the application service (appserver). A mismatch between the versions on a client

PC and the appservice must be corrected for the application to work correctly. Contact CGM APRIMA Support immediately so that the installation can be corrected.

When the client application and the appserver are not the same hotfix version, then a warning message stating the mismatch and the installed versions is displayed. The user may click the **OK** button on the warning message to access CGM APRIMA. However, the application may not function correctly and the user may experience application errors until the installation is corrected.



Verification of Installed Hotfix

Use the following process to verify that the hotfix has been completely and correctly installed. If any of the items identified in this process are incorrect, please contact Support.

1. Open CGM APRIMA

2. Click on Help \rightarrow About \rightarrow Versions tab



- a. SecurityProtocol: = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption
- b. Mobile URL Correct:

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings Connected to: bisa:3500\bisa\2016_GA_QAMaster_3500, (ApplicationServer:port\DatabaseServer\DatabaseName) SecurityProtocol = Tls, Tls11, Tls12 -- EncryptionPolicy = RequireEncryption Mobile URL: https://bisa:3502 with session 690def47-934e-4f88-b134-77bfb398d83d

Incorrect: The plus 2 port is not open

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings Connected to: 162.218.107.100:2615\SQL2\PRM DHRC, (ApplicationServer:port\DatabaseServer\DatabaseName) TIS, TIS11, TIS12 -- EncryptionPolicy = RequireEncryption validation failed for URL https://162.218.107.100:2617/Html/PrmWeb/index.html Aprima HTTPS port Error: The underlying connection was closed: An unexpected error occurred on a send.

Incorrect: Error from the SSL validation that the name in the URL is not in the actual SSL certificate

About Versions Statistics Resources Resources Graph Running Jobs Running Client Tasks Running Server Tasks Application Server User Settings
Connected to: 206.18.189.248:8105/192.168.237.147/GWM, (ApplicationServer:port/DatabaseServer/DatabaseName)
SecurityProtocol = Tls, Tls11, Tls12 EncryptionPolicy = ReguireEncryption
Aprima NOW SSL certificate validation failed for URL https://206.18.189.248:8107/Html/PrmWeb/index.html
Error: RemoteCertificateNameMismatch
Aprima NOW port validation failed for URL https://206.18.189.248:8107/Html/PrmWeb/index.html
Error: The underlying connection was closed: Could not establish trust relationship for the SSL/TLS secure channel

Questions

If you have questions, please contact Support at <u>aprimaclientsupport@emds.com</u> or 877-564-4414, Option 2.

Preliminary Superbills

CGM reminds you of the following best practice.

Please review all **Preliminary** superbills on a weekly basis to ensure that they are being handled and processed (filed to insurance or billed to patients) as expected. Even once a note is completed, a superbill might remain in the **Preliminary** status for several reasons, including that the provider's default status is set to **Preliminary** or that an error occurred while saving and completing the visit note.

Dragon Configuration

Issue: Since upgrading to CGM APRIMA v19, Dragon does not transfer text in a visit.

Solution: Complete the following steps.

1. Start Dragon. If you use any microphone option other than Nuance PowerMic Mobile, the following warning message will appear.

Nuance [®] Dragon Medical One		Desktop Application
	User:	
The device you have selected is not	pshinohara	v
recommended; the recording quality	Microphone:	
might not be good enough for speech	Microphone (NexiGo	N930AF FHD wel 👋
recognition.	Language:	
	English (United State	s) v
	Specialty:	
	General Medicine	v
	ОК	Exit
© 2011-2023 Nuance Communications, Inc. All rights reserved.		2023.3 (23.4.64.0

Although other microphones will work, Nuance PowerMic Mobile is the preferred microphone for best quality recording and results.

2. On the Dragon app, click the config icon and select **Text Input**.



3. On the Options window, select the option highlighted in yellow.

Options	
General	What happens when the cursor is placed in an unknown text field?
Text Input	Open the Dictation Box: Use your voice to dictate, correct and navigate; transfer the text afterwards.
Hotkeys	• Use Basic Text Control: Dictate at the cursor without the ability to format, correct and navigate using your voice.
Microphone Buttons	Text transfer method
Data Collection	Press Shift+Insert Press Ctrl+V Use Windows paste command Simulate keystrokes
	Dictation Box: General settings
	 Transfer text when recording is stopped Clear Dictation Box after transferring text Keep text on the Clipboard after transferring Add the selected text from the target application to the Dictation Box Show Dictation Box when the DragonBar is minimized Audio alert when Dictation Box opens automatically
	Dictation Box: Text appearance
	 Plain text Font type: Arial Font size: 10 Formatted text
	Apply All Close Restore De

Known Issue

We are aware that some older machines may have historical certificates in place that could cause login issues, such as blank screens. If you or a member of your team experience this issue, please follow the process covered in this KB to address the issue for that user/machine.

Enhancements

The following enhancements have been added in this hotfix.

Advanced Primary Care Management (APCM)

NOTE: APCM billing is not effective until January 1, 2025, with the release of the new billing codes for this feature.

• A new **APCM Eligible Payer** check box has been added to the **Settings** tab of the Insurance Payer window. Select this check box to allow superbills to be created for the Advanced Primary Care Management (APCM) program. This check box is cleared by default.

ontact Info Settings Claims La	abs/Providers Procedure Mapping Payer ID Override Revenue Code Mapping	
Account Type	Medicare Part B	2
🔾 Use Provider's Fee List	O Fee List	2
Amount Allowed List	Tia - Default Amount Allowed List	2
Reimbursement Rule		2
ERA Payer ID		
ERA Rule Group	Medicare_Rule Group 2023	Ž.
Auto-writeoff Adj Type		2
Network	No Network	
PQRS Insurance Carrier	Medicare	2
Eligibility Clearinghouse	C Eligibility Payer	2
Eligibility Format	Q	
Enrollment Clearinghouse	Map to Payer Type Code	
Demographics Clearinghouse	Q ICD-10 Start Date 10/1/2015 C	z
Altemate Insurance Plan	C EM 2021/2023 Start Date 1/1/2021	2
E-Prescribing Incentive Program	Requires a Referral CCM/BHI/CPO Eligible Payer APCM Eligible p	aye
Require ABN Validation		_
ABN English Format	Q	

A new **Use APCM Payer's Eligibility** option has been added to the **Settings** tab of the Insurance Plan window. Select this option to have the plan override the payer. This option is selected by default.

A new **APCM Plan Eligible** check box has been added to the **Settings** tab of the Insurance Plan window. Select this check box to make the plan override the payer AND be APCM eligible. This check box is cleared by default, and will be disabled if the new **Use APCM Payer's Eligibility** option is selected. (175565)

Intact Info Settings Clinical Vecount Type Use Payer's Account Type Use Payer's Account Type Use Payer's Fee List Use Payer's Fee List Use Payer's Amount Allowed List Use Payer's Amount Allowed List Use Payer's Paper Claim Format Use Payer's Paper Claim Default Options Use Payer's Render ID Format Use Payer's Render ID Format Use Payer's Reimbursement Rule Use Payer's Refernal Required Use Payer's No Network Use Payer's No Network	New Insurance Plan	
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Use Payer's Referral Required Setting Requires a Referral Network Ise Payer's No Network Use Payer's No Network No Network APCM Bigble APCM Plan Bigble	leferral Required	
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Use Payer's No Network No Network Map Network APCM Bigble Use APCM Payer's Bigbility APCM Plan Bigble	letwork	
APCM Bigble Use APCM Payer's Bigblity APCM Plan Bigble	Use Payer's No Network 🔘 📄 No Network	Map Network
Use APCM Payer's Eligibility APCM Plan Eligible	PCM Disible	
-	P CM Eligible	

- A **New APCM** button has been added to the toolbar on the Patient Care Management window. Click this button to open the Patient Care Management entry window with the following fields/options.
 - Effective Date (required)
 - Expiration Date
 - QMB (Qualified Medicare Beneficiaries) (required)
 - Consent (required)
 - Status (required)
 - Accepted: Patient enrolled in APCM program
 - Declined: Patient has declined enrollment
 - Eligible: Patient's insurance allows for APCM billing, patient not yet enrolled
 - Exempt: Provider has deferred this coverage for this patient
 - Ineligible: Patient's insurance does not accept APCM
 - Provider (required)
 - Notes

- Diagnosis (this will pull from the patient's problem list) (required)
- APCM Level (required)
 - Level 1 (GPCM1) = one chronic condition
 - Level 2 (GPCM2) = two or more chronic conditions
 - Level 3 (GPCM3) two or more chronic conditions and QMB

When saved, the Care Type = Advanced Primary Care Management. (175566, 180542)

	New Patient Care Manageme	ant	-					
	For Patient Wayne, Bruce							
	Effective Date	12/1/2024	9					
	Expiration Date		9					
	Qualified Medicare Beneficiaries	Yes		٩				
	Consent	Yes		٩				
	Status	Accepted		٩				
	Provider	Bailey, Miranda		٩				
	Notes							
ter Name								
Filter Attributes	Diagnosis	🛨 ong tem (current) u	ise of insulin; (F90.9)	ADHD Q				
For Patient Wayne, Bruce	APCM Level	Level 3 (GPCM3)		۹ (
Effective Date			ОК	Cancel				
Expiration Date				No Batch Set)				
			1.5-1 1.1					

• A new **APCM Level** column has been added to the Care Management Review window. The default state of this column is **Active**; you can hide the column or reorder it on the Modify Columns window.

MSP

Location

Diagnosis

Notes

Status

epted

٥

Effective Date

Care Coordinator

The Care Management Review window also has a new filter selection in the **Care Type** field for **Advanced Primary Care Management**. (175567, 180542)

• On the Care Management Review window, you can search by month for patients with active APCM.

When you create a superbill for a patient with active APCM, the information is pulled from the Care Management window for the patient. The billing provider is the patient's billing provider from Care Management at the time the superbill is created. If no billing provider is set in Care Management, the APCM care management provider is used. Diagnosis codes are pulled from Care Management. The code (as shown below) is determined by the level entered for the patient in Care Management.

• Level 1 = GPCM1

Care Type 👌 Provider

PCM

• Level 2 = GPCM2

• Level 3 = GPCM3

One superbill can be created per patient per month. After the patient's superbill has been created for the month, the patient will not show up in the Care Management search (unless you set the **Qualifies for Billing** filter to **Show All Patients**). (175568)

• The Patient Desktop menu (visible in locations such as Patient Demographics and RPN) now displays an **APCM: <Status>** button for the patient. Click this button to open the Patient Care Management window. (184911)

CGM AMBI Tile

• For the **Diagnosis**, **Services Ordered**, and **Services Performed** sections, a **Change** link displays next to the code(s) determined by AI. Click this link to display the Diagnosis Code Search or Procedure Code Search window, where you can search for and select a different code(s). The line item WILL BE accepted and approved automatically on the **AI Summary** tab, and the confidence rating indicator and **Change** link will be hidden. The approve icon also will be selected by default.

The **Services Ordered** section has a **Move to SP** link for each line item and the **Services Performed** section has a **Move to SO** link for each line item. Use these links to move the description and code to the opposite section.

An edit pencil icon fisplays in the Chief Complaint/History of Present Illness, Review of Systems, Physical Exam, and Plan sections. Click this icon to launch the free text editor (without macros), where you can modify the free text. When you click Save, the updated information will be accepted automatically and will be reflected on the AI Summary tab and corresponding tile. (168433, 168681, 176901, 180020)

• Expletives will be visible on the **Raw Transcript** tab as this information can be important and relevant for medical professionals. (176685)

Claim Form Layouts

The following two new claim form layouts have been added to CGM APRIMA:

- CMS-1500-NPI-5010 Box 31 Sig On File
- CMS-1500-NPI-5010 Populate Box 30_31 Sig On File

Select either of these claim form layouts to print 'Signature On File' instead of the provider's name in box 31. If you select CMS-1500-NPI-5010 Populate Box 30_31 Sig On File, 'Signature On File' also will print in box 30; some Medicaid payers require box 30 to be populated.

These claim form layouts can be selected at the insurance payer, insurance plan, or process claims level. (143573)

Claim Format

• A new option has been added for the **Print Claim Form Layout** field on the Claim Format window. If you leave this field blank, the responsible party name and address will print in box 38 of the UB04 paper claim form. If you select the new **UB04 Box 38 Insurance Info** claim format value type in this field, the insurance name and address will print in box 38 of the UB04 paper claim form. (170954)

Diffy Claim Format - UB04				- 0	×
ID 5000-UB04					
Name UB04				TEP 2017	
Type Paper UB04					2
Notes					
Inactive BHT Type "RP"	DMERC	Send NPI	Send F	QRS procedures	
✓ User Defined	Always Output Lo	op 2310C	Always	Output AAE in Loop 232	20
Claim Format Options				<u> </u>	
	Value Type		It Value	Codes	
Practice (Cruze ID Trace					
Practice/Group ID Type					
Print Claim Form Layout					
Referring Provider ID		٩			
Referring Provider ID Type		٩			- 11
Rendering Provider ID		٩			
Rendering Provider ID Type		٩			
Submitter ID	ТРІ	9			
<					~
					-
				OK (Cancel
				🛛 (No Batc	h Set) _:
Find Claim Format Value Ty	pes				
File					
ld ♦ Nam	e 👌		Notes	\$	
UB04 <u>UB04</u>					
UB04 bg UB04 background	and lafe				
UB04 Ins UB04 Box 38 Insura	ance into				
ID					
Name					
□ Include inactive items					
Search Clear				OK Ca	ncel

Hx Tab/Problem & Dx Category

• The following changes have been made to the **Hx** tab/Problem & Dx Category user interface (UI).

• When you select an item in the list, the entire line item becomes active. Any updates you make to the line item are reflected immediately.

Name	Related	Onset		Resolved	Status		Provider		Notes	Lost Dx Date	HCC	Recorded Date	Occurences	Info	Action
Acne rosacea		2 weeks ago	0	0	Chronic	٩	Patterson, Frank	Q,	Here.are.some	9/11/2020	.125	9/11/2020	3		••••
Aortic Stenosis with SEM (II/VI)	-	2 weeks ago	U	U	Active 🕲	Q,		Q,	Here are some.	9/11/2020	.125	9/11/2020	3		
Hypertension		4 months ago	U	U	Chronic	Q	Patterson, Frank	Q,			.125	9/11/2020	3		
Menopause		12/10/2020	0	Ø	Chronic	Q		Q,				9/11/2020	3		
Hypercholesterolemia		3 months ago	U	Ø	Active with a longer	٩		Q,	Here.are.some		.125	9/11/2020	1		
Diabetes		1 year ago	0	U	Active	Q		Q,			.125	9/11/2020	1	0	••••
(J02.9) Acute Pharyngitis		4/15/2007	U	Ø	Inactive	Q	Patterson, Frank	Q,				9/11/2020	1		

• For a find control, when you select the body of the field, the Currently Selected/Most Frequently Used/Most Recently Used drop-down displays based on the prepopulation set.

HDD - Artive Mistory 0 611 2024 0 309								
Looks like some problems in the list are flagped for cleanup. Open Cleanup List								×
+ Add Problem + Add Diagnosis Categorize								
Name	Related OnSet	Resolved	Status	Provider	Notes Date	HCC Date Recorded	Occurrences	Info Action
Acne rosacea		0	(Active @	Dr Sabers, K 🕲 Q		12/28/2023	2	
Headache		0	Currently Selected V	٩		12/27/2023	1	
(I10) (I10) Accelerated hypertension		0	Most Frequently Used	Burns, Jb, MD 🛞 🔍	8/21/2024	8/21/2024	5	0
(J02.9) Acute pharyngilis	12/5/2023	0	3 Chronic	Burns, Jb, MD 🕲 Q	7/16/2024	7/16/2024	3	6
(N76.0) Acute vaginitis	08/24/2021	0	3 Active (2) Q	Dr Sabers, K 🔕 Q	6/6/2024	7/9/2024	5	0
(Z68.54) Body mass index (BMI) pediatric, greater than or equal to 95th percentile for age	11/9/2023	0	Active Q	Dr Sabers, K 🕲 Q	11/13/2023	11/13/2023	2	6
(F22) Delusional disorders	1/4/2024	0	Active 🕲 Q	Burns, Jb, MD 🕲 🔍	5/29/2024	0.309 5/20/2024	5	0
(R13.10) Dysphagia	3/7/2024	0	Active 🕲 Q	Dr Sabers, K 🔘 Q	6/6/2024	7/9/2024	3	0
(200.00) Encounter for general adult medical examination without abnormal findings	11/1/2023	0	Active 🕲 Q	Burns, Jb, MD 🕲 🔍	1/19/2024	1/19/2024	5	0
(I10) Essential (primary) hypertension	8/31/2023	0	Active 🕲 Q	Burns, Jb, MD 🛞 🔍 Q	1/4/2024	1/4/2024	8	6
(220 R22) Evonence to COUID-10 vinie					1/9/2024	2/22/2024	1	ок Се

- When you click a magnifying glass icon, the corresponding find table window opens.
- Click the new **Refresh** button to manually refresh the window. The window will not automatically refresh as you make updates so the set order of the window may not be reflected correctly. (171904)

MAIN MENU

 The Configure menu item has been relocated between the Reports and Operations menu items. (177588)

Practice Settings

• A new **Check Eligibility only for Primary Payers** check box has been added to the **Billing** tab of the Configure Practice Settings window. When this check box is selected, eligibility is run only for the primary payer. This check box is selected by default.

Configure Practice Setting	gs					×
Practice Billing Credit Card	Statement Message Rout	ting System Drug Screenin	g Prescriptions Mainten	nance Drug Classes High Risk Drug Cla	sses Clinical Settings Aprima Now Form Title	↓ ⊳
Claim Submitter Service Site				Q		
Pay To Service Site				Q		
Electronic Claim Submitter ID						
Eligibility Service Type Code				Q		
Appointment Eligibility D	ays In Advance For Appoint	ment Eligibility Check 2	÷ Include Weeke	ends		
Check Eligibility Only Once a	a Month	Check Eligibility only	for Primary Payers			
Enable eligibility check from	Track Superbills	Check Eligibility If Mo	nth Changed Since Last Ch	neck		
Providers To Exclude From	Appointment Eligibility Check			9		
Use Code Validation						
Server	https://s2.ediinsight.c	:om/transfer/rt_scrub.php				
User Name	atdftp					
Password	a1370457546					
Report Code Level	Error		٩			
Reset Superbill Status Leve	Error		9			
Default batch owner for syste	em created batches	Createdbatch, System		٩		
Fiscal Year End	12/2/2013	٩				
Calculate Tax (All procedures are sales ta	axable by default				
	All procedures are healthc	are taxable by default				
(All procedures are not taxa	able by default				
Automatically mark informatic	on responses as reviewed					
Enable Deposits By Financia	al Center					
						Cancel
					🖾 🛛 (No Batch	h Set)

You can override this setting at the patient level. The **Check eligibility only for primary payers** check box on the Download Benefits window reflects the setting of the **Check Eligibility only for Primary Payers** check box in Configure Practice Settings, but you can select or clear the check box on the Download Benefits window as needed. (178052)

Download	d Benefits	×
 Patient cons receiving the 	ent is not set. e-Med Hx request will not be submitted afte e RX Benefits response.	r
Patient	🗶 Scooby, Barb	٩
Provider		<u> </u>
Service Site		<u> </u>
RX Ben	efits	
Last Rx Ben	efits: 10/24/2024 11:39 AM Hv: N/A	
Medi	cation History	
Request Da	ate	٩
Eligibility	Check eligibility only for primary	payers
✓ Main	Manual Entry	
	ОКС	ancel

Reports

- Eligibility Date and Status columns have been added to the Track Superbill Procedure Review report. These columns display the date of the last eligibility download and superbill status for that date. (136807)
- A new SDOH PRAPARE report has been added to the **Clinical** folder. This Excel report provides a summary of answers from the SDOH PRAPARE assessment form.

The Spanish version of the form also is included in the report; those answers will remain in Spanish. The prefix 'demo:' will display for data that is based on demographic information. (174434)

≡ Z-QAMASTER-5950	Default	Reports 🗙	
Patient Visit	SDOH PRAPARE	View	
Patients By Age			
Patients by Diagnosis	Filter Attributes Visit Dates		
Patients by Diagnosis or Medi	Today 😒		Q
Prescription Detail Log	Visit Providers		
Provider Alert			Q
Provider Medication Detail Su	Provider Option		
Provider Time-Based Producti	Billing Provider Financial Centers	Rendering Provider	
SDOH PRAPARE			Q
Services by Code Summary	Service Sites		
Services by Provider Summary			Q
Struck Out Visits	Patient Programs		
Clinical Quality >			Q
Demographics >	Patient Statuses		
EPCS >			Q
Excel Reports	Patient Conditions		
General Reports			Q
Lab Reports >			

Visit Checklist

• A new **Visit Checklist** find control has been added to the Appointment Type window. Search for and select a visit checklist to associate to the appointment type. This allows the checklist to be displayed in an FND created from the Appointment Queue or **Visit Notes** tile associated with this appointment type. (169393)

 List Editor - Appointment Type Billing 	pe File	
	Modify Appointment Type	×
Integration 	Name Annual Wellness	
	Duration 60 minutes	
	Color Blocking	
- Schedule - Appointment Status - Appointment Type - Calendar - Calendar - Calendar Template - Viet Tracking Room - V	Notes	
Waiting List Waiting List	Description	
	Cancelation Charge	2
User Defined List	Visit Checklist My AWV-Female	2
Terr vaccines	Car Car	ncel
	(No Batch :	set)

When an FND is created for a patient with an associated appointment of this type, the FND navigation bar displays a new **Visit Checklist** section. All labels configured for the appointment type will display with a check box, and these check boxes will be cleared by default. You can manually select each item in the checklist. The states of the check boxes will be retained when you close and re-enter the dashboard. The checklist will be expanded by default, and you can choose to collapse it. (169394)

🔮 Patient Dashboard : 🖉 🚯 👪 🗊 👔 🧟 🐺 🖓 🍰 🍂 📖 🖂 💵 🚳 🍘	📑 🚴 🛔 🖛 New - P	RE		
Bpatient, Banana Male /Female, 7/27/1951, 73y	Pref Engli	erred Language sh	0	Aml
APRIMA SMART CHART	Chat 11:53 AM 10/9/2024	AI Summary	Raw Transcript	
My Al				
HPI				
ROS				
PE .				

 A new Visit Checklist window has been created in CGM APRIMA. You can access it from the navigation bar by selecting Configure > System Configuration > Quick Search > search for 'Visit Checklist' or by selecting Configure > Clinical > Visit Checklist. This window allows you to create, edit, and delete checklists. You can search for any checklists, including inactive checklists.



Click the **+New** button to open the New Visit Checklist window, where you can create a new checklist.



- The **Checklist Name** field is required.
- You can associate an **ID** and **Notes** to the checklist.
- The **Inactive** check box is cleared by default.
- You can use free text to create labels inside the checklist.
- You can add and delete labels, and reorder labels by dragging and dropping.

Click the pencil icon 🖍 next to the checklist you want to modify.

General		
lame		
My AWV-Fema	ale	
lotes		
Inactive	User Defined	
	Label	
=	Colorectal Screening	×
=	Tobacco Screening	×
_	Mammogram	×
Ð		

You can:

- Reorder the labeled items by dragging and dropping.
- Inactivate the checklist by selecting the **Inactive** check box.
- Delete a labeled item by clicking the **x** icon next to the item.

Click the trash can icon to delete a checklist. An Undo pop-up will appear to allow you to immediately undo the deletion. If you continue with the deletion, the checklist is removed, and it also will be removed from any appointment types to which it is associated. (164724)

Fixed Items

The following items are fixed in this hotfix.

New Client/AppServer Fixed Items

ID	Title	Hotfix
176901	*AMBI: Ability to modify free text in AI Summary.	v19.4 HF1902
176685	*AMBI: Expletives Turn On.	v19.4 HF1902
180020	*AMBI: Smart Chart Transcript Tile > AI Summary Tab change hyperlink Diagnosis.	v19.4 HF1902
168433	*AMBI: Smart Chart Transcript Tile > AI Summary Tab change hyperlink SP and SO.	v19.4 HF1902
168681	*AMBI: Smart Chart Transcript Tile > AI Summary Tab move to SP and SO hyperlink.	v19.4 HF1902
179980	*AMBI Tile: Update name of tile and short/long description.	v19.4 HF1902
177588	*Angular Homepage: Navigation Main Menu > Move Configuration under Reports menu/above Operations.	v19.4 HF1902
175565	*APCM: Insurance Plan and Payer setting.	v19.4 HF1902
175566	*APCM: New Care Management option.	v19.4 HF1902
175568	*APCM Billing: Care Management Review filter and superbill creation guidelines.	v19.4 HF1902
178052	*Practice Settings: Check Eligibility for Primary Payers Only - Ability to override setting at patient level.	v19.4 HF1902
169393	*Visit (FND) Checklists: Ability to associate a checklist to an appointment type.	v19.4 HF1902
164724	*Visit (FND) Checklists: Creation of checklists in the UI.	v19.4 HF1902
169394	*Visit (FND) Checklists: Display checklist in FND based on appointment type.	v19.4 HF1902
174549	AI: Prompts > Add to DB.	v19.4 HF1902

180691	AMBI: Ability to accept a structured element added manually to note.	v19.4 HF1902
180624	AMBI: Change label on the Recording/Summary section at the top of navigation bar from APRIMA SMART CHART to AMBI.	v19.4 HF1902
180944	AMBI: Clicking Accept checkmark for a medication on AI Summary tab and then cancelling SIG Writer causes console error.	v19.4 HF1902
170786	AMBI: Medication Tile: Matching research.	v19.4 HF1902
174415	Angular Report: Toolbar Find Text box is disabled when report loads.	v19.4 HF1902
180578	Angular Reports: Upgrade Bold Reports version.	v19.4 HF1902
178057	Assessments: Attempt to add SP from assessment form fails with exception.	v19.4 HF1902
171484	Bad request: No location ID provided error.	v19.4 HF1902
179966	CGM AMBI (FND AI): Unable to record in FND visit after deleting recording.	v19.4 HF1902
172112	CGM APRIMA errors when saving visit notes.	v19.4 HF1902
186052	Designer tab data saving issue.	v19.4 HF1902
180948	eCR: ListProductParameter of 'eCRInitialTriggerMessagesJob' has incorrect date.	v19.4 HF1902
180548	Ekos/Aprima Integration: Charge Details API	v19.4 HF1902
186040	Enter button in Messages selects the OK button.	v19.4 HF1902
181095	Error after upgrade to HF1521: Out of memory error when visit without SP attempts to process superbill.	v19.4 HF1902
181294	FNC: Rx NOW Save Error timeout when sending orders.	v19.4 HF1902
180727	FND: Assessments: ToolTip for edit icon is displaying 'delete'.	v19.4 HF1902

181851	FND: Navigation bar is not moving down when FND is scrolled down.	v19.4 HF1902
180684	FND: Problems & Diagnoses: Patient's problems and diagnoses are not being displayed.	v19.4 HF1902
181978	FND: Problems& Diagnoses: +Visit Dx is causing diagnosis description and HCC score to be incorrect after adding.	v19.4 HF1902
181519	FND: Problems & Diagnoses tile partially updated with changes made for FNC.	v19.4 HF1902
180685	FND: Unified Summary does not pop up when completing FND.	v19.4 HF1902
180335	FND Assessments: Added form doesn't appear on Assessment tile.	v19.4 HF1902
177815	FND Updates: Superbill is not updated with DX/SP codes when superbill is in syncable status.	v19.4 HF1902
182043	Formatting Model: Assessment Form fields that contain column values do not output data.	v19.4 HF1902
177286	Formatting Model: Generate Assessments only displays one iteration of form.	v19.4 HF1902
170092	Formatting Model field for ImplantableDeviceHistory is not working.	v19.4 HF1902
181704	Generate Summary error on AMBI tile on file without medically relevant conversation detected.	v19.4 HF1902
171904	History > Problem/Diagnosis: Update load times and UI.	v19.4 HF1902
180214	Homepage: Option 'Modify Current Settings' is available for users without security.	v19.4 HF1902
174813	Patient Results: Results are lost if user creates new result after receiving locked result message (part 2).	v19.4 HF1902
177182	Problem/Diagnosis History: Need to scroll to display find controls at bottom of page.	v19.4 HF1902
176843	Problem/Diagnosis History: Status and Provider fields no longer appear as gray text for deleted problems/diagnoses.	v19.4 HF1902
170788	Visit Checklist: Retain state of check box.	v19.4 HF1902

Weekly Maintenance Fixed Items

ID	Title	Hotfix
175567	*APCM: Care Management column (with Reorder Column option).	v19.4 WF1902
184911	*APCM: Display APCM status in Patient Toolbar.	v19.4 WF1902
180542	*APCM: Update Current Care Management Statuses and Care Type filter in database.	v19.4 WF1902
184128	19.4 Beta: Date entries selection is not being followed on generated report.	v19.4 WF1902
154126	Bold Reports Tablix Errors in System: Multiple Reports.	v19.4 WF1902
177891	Clinical Quality: Promoting Interoperability Reports display eMDs Aprima logo (Angular & Winforms).	v19.4 WF1902
181334	Docbuddy: Slowness when saving Dx codes.	v19.4 WF1902
175576	eCR: Additional Outbound XML not populating upon activating.	v19.4 WF1902
143573	Enhancement: Medicaid Payers requesting 'Signature On File' to populate in Box 31 of ALL paper claims.	v19.4 WF1902
184106	Intelichart: Broken integration tests.	v19.4 WF1902
174434	New Report: SDOH PRAPARE report.	v19.4 WF1902
186031	Notes are not being saved - note blank after being saved as incomplete.	v19.4 WF1902
181473	Prescription Queue: Filters out messages containing a subtype.	v19.4 WF1902
136807	Report Enhancement: Add eligibility status and date to Track Superbill Procedures Review.	v19.4 WF1902
175855	RPN: Assessment Forms - Displays name of assessment form even though title exists for assessment form.	v19.4 WF1902
179948	Scheduling report - Appointment Report Excel: Appts out of order.	v19.4 WF1902

170954	UB Box 38: Add option for payer claim form layout.	v19.4 WF1902
184580	Write Off Balance locking up CGM APRIMA.	v19.4 WF1902