

INTEGRATED TELEHEALTH SOLUTION

CGM APRIMA

EHR and Practice Management

**Bringing Doctors
and Patients
Closer Together
With Telehealth**



Healthcare is changing. We have seen the shift from in-person care to a modern approach blended with virtual care.

Telehealth simplifies a patient's options. During the global pandemic, telehealth filled a need, delivering care without face-to-face interactions and proving it can work well as part of the larger healthcare system.

Patients expressed their approval for the new approach with 83% planning to use telehealth in the future.

Understanding these trends, and evaluating the long term needs of our provider community, CompuGroup Medical developed a proprietary, integrated telehealth solution for **CGM APRIMA**. Purpose-built for your EHR, Patient Connect takes your telehealth to the next level.

Screen-in-Screen Capability

There's no question that telehealth has had a positive impact for providers and patients alike, but one challenge has plagued providers from the get-go: telehealth solutions don't sync with the EHR. This creates additional work on an already taxed team. It also impacts the patient-provider experience. Toggling back and forth between your chart and the video creates disruptions and takes the attention off the patient.

"We are seeing multiple patients a day with Patient Connect. I like that it is integrated into CGM APRIMA. I can adjust the screen to be able to talk to patients and enter into the record at the same time."

MARK HINMAN, MD
FAMILY MEDICINE[†]

[†]Client received compensation as a referral and agreed to be featured in an advertisement.

Synchronizing Healthcare



**CompuGroup
Medical**

Problem solved

Patient Connect offers screen-in-screen viewing capabilities from the Full Note Composer or Full Note Dashboard allowing you to take notes while staying focused on your patient. Once the appointment is over, your information is automatically saved to the clinical note. No more extra work.

Select one or more input methods or combine them all within the same note!

Flexibility for you and your patients

Telemedicine should mirror today's consumer experience: easy, immediate access to physicians, right from the device of their choice. With Patient Connect, there are no apps to download, so every patient will find it easy to use.

Patients receive a text or email notification with a link to join the telehealth session. They click that link, answer a few security questions, and enter the session. The tool prompts them to check their camera orientation and sound features before entering the waiting room.

Convenient scheduling

Patient Connect is easy and familiar; it uses your existing **CGM APRIMA** appointment scheduling tool. We have created a specific icon to easily identify telehealth appointments on your schedule. This is another major advantage of having an integrated solution—it fits right into normal workflows.

HIPAA-compliant, secure solution

It's important to adopt a solution that is flexible, secure, and compliant. While you can currently conduct telehealth visits with non-HIPAA approved vendors, this may change.

Patient Connect is a HIPAA-compliant solution. We have a team of compliance and security experts routinely review our platforms to ensure we are 100% HIPAA compliant and end-to-end encrypted. Keep your patient data and interactions safe and confidential with Patient Connect.

Advanced functionality

Patient Connect allows multiple members of your team to access the telehealth session with your patient. For example, a nurse may collect vitals, demographics, and chief complaints prior to the doctor joining.

Patient Connect offers your practice more

Eliminate disruptions and keep your focus on your patient. Contact us today to get started with Patient Connect.

**Contact us
to learn more**

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