CGM OPTIONS & **ADD-ONS**

CGM APRIMA

EHR and Practice Management

Do you want to improve patient engagement, strengthen your bottom line, share information with other healthcare entities and systems, or lessen your IT demands? These featured **CGM APRIMA** options and add-ons can help you make those goals a reality. Boost your productivity with leading solutions and tight integrations—all from a single, trusted source.

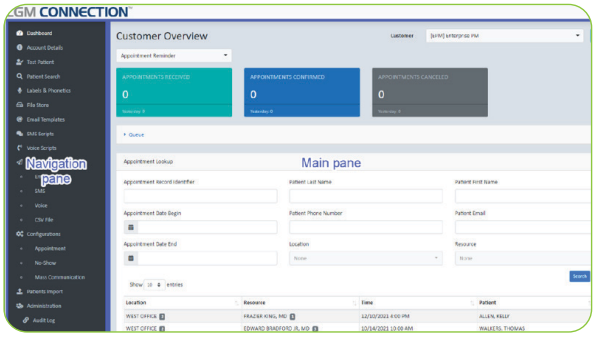
Hosting

Shift your focus away from the demands of IT and back to your patients by hosting **CGM APRIMA** on a CGM cloud server. Enjoy the same functionality, access, and support without worrying about limitations, demands, and costs of maintaining your servers and database onsite.

Patient Relationship Management

Manage your patient communication automatically. The fully integrated **CGM CONNECTION** tool is a state-of-the-art text, email, and phone communication option for **CGM APRIMA**.

Send appointment reminders in the way that is most effective for each patient, and step up your marketing and clinical engagement with blast messaging for promotions, birthday messages, announcements, and more.



*Manage patient communications from **CGM APRIMA** with the **CGM CONNECTION** integration, or open this unique dashboard for an overview and to find options for mass-messaging.*

Patient Portal

Today's patients and modern practices expect a professional, intuitive, mobile-enabled portal. With our practice-defined options, a touchless administrative and clinical patient intake experience is possible. Patients can view and securely update their records, request refills and appointments, update demographics and insurance, and more. The **CGM APRIMA** patient portal stands apart as a truly premium experience.

Ambient AI

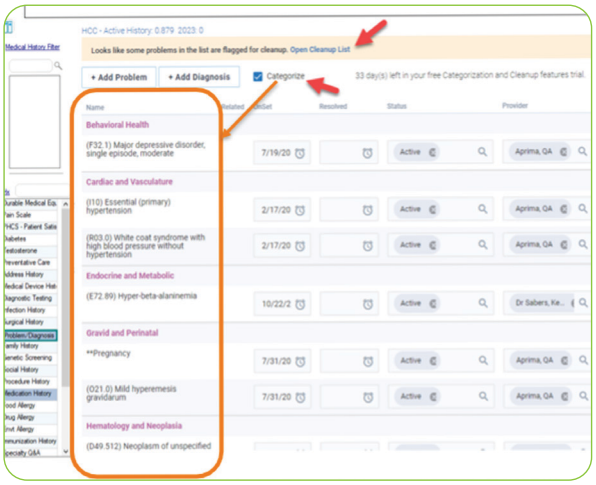
The powerful **CGM AMBI Ambient AI Solution** listens to a patient encounter, parsing out and transcribing information from the doctor, nurse, patient, and a supporting family member. **CGM AMBI** intelligently enters data into structured fields and free-text boxes, completing the patient note and generating orders and codes for each visit.

CGM APRIMA

EHR and Practice Management

Intelligent Problem List

'Problem list' clutter becomes a real nuisance for your staff, but our intelligent solution sorts the lists by clinical category and specialty. The Intelligent Problem List add-on saves time and helps optimize your reimbursements.



Receive automatic cleanup notifications, resolve selected items individually or in groups, and easily group problems by clinical category and specialty with the Intelligent Problem List.

Automated Payments

Through our partnership with Easy Pay, the **CGM PAY** option delivers a fully integrated method to boost in-office payments, reduce past-due accounts, and prevent future delinquencies. Using advanced card-on-file and automated payment plans, this patient-friendly approach enables practices to move from "past due" to "paid."

Integrated Telehealth

Telehealth is here to stay, and our integrated Patient Connect solution is the better choice. Improve efficiency and exceed expectations with tightly integrated scheduling, waiting rooms, real-time documentation, and easy charge capture.

Interoperability

Allowing you to share information to apps and technology used by patients, health systems, population health platforms, and more, the flexibility of **CGM APRIMA** means compatibility with FHIR and other secure, API interfaces.

Connect to the Surescripts RLE health information exchange or the CommonWell Health Alliance Services network to improve care coordination, lower costs, and deliver effective and timely care.

Cloud-Based Faxing

Thanks to our partnership with Kno2, **CGM APRIMA** offers an integrated, HIPAA-compliant cloud fax solution. With effortless, cloud-based faxing, your practice will enjoy significant time savings, and that means more time available to invest in your patients.

FHIR

With the FHIR API connector, your practice can optimize your capabilities and services using third-party applications that you can launch from within **CGM APRIMA**.

eCR

Automate your case reporting to local health authorities with eCR for **CGM APRIMA**.

CGM APRIMA

EHR and Practice Management

EDI & Reimbursement Solutions

Our **eMEDIX** integration improves your claims and reimbursement processes and helps you deliver a better patient experience with cleaner statements and an invaluable patient responsibility estimator.

The integrated scrubbing option helps you reduce time-wasting, coding-related denials while Revenue Resolve denial management helps you prioritize which claims to rework first. Using our own, internal clearinghouse, **eMEDIX** boasts a 99% clean claims rate that beats the industry average.

*Offer cleaner patient statements and simplify the patient payment process by integrating with the **eMEDIX** clearinghouse by CompuGroup Medical.*

Statements

With the FHIR API connector, your practice can optimize your capabilities and services using third-party applications that you can launch from within **CGM APRIMA**.

Patient Responsibility

Calculate an out-of-pocket cost estimate automatically using data from previous payments, physician and facility fees, and patient benefits information.

Scrubbing

Save time, improve cash flow, and avoid lost revenue with our advanced, fully integrated scrubbing solution. Take advantage of an extra layer of edits and coding compliance.

Revenue Resolve

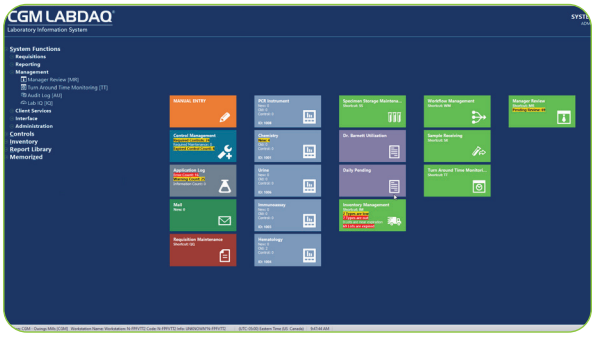
Put a stop to costly denials with denial prevention and recovery tools by **eMEDIX**. Prioritize and manage denials from a convenient, interactive dashboard view.

Lab Management Software

Whether you're just getting started with in-house testing or looking to overhaul your existing laboratory, CompuGroup Medical offers a suite of possible solutions and will help you select the best laboratory information system.

Free interfacing between **CGM APRIMA** and our LIS solution is yet another benefit of the single-vendor solution that only CompuGroup Medical can provide.

Additionally, **CGM LABSIGN** helps organize your documents and procedures in the cloud to ensure regulatory compliance.



Synchronizing Healthcare

CompuGroup Medical

CGM APRIMA

EHR and Practice Management

Billing, Coding, Aging AR & Other Services

Whether it's provider enrollment, insurance plan credentialing, or the billing process itself, administrative tasks slow down your practice and pull your focus away from helping patients.

To remedy this, smart practices turn to **ARIA Health Services** for help with any or all of the above.

Credentialing

Offload the administrative burden of maintaining and renewing your providers' required credentials. ARIA offers primary source verification and transparent, easy medical licensing.

Enrollment

Provider enrollment is a pain, but it doesn't have to be. ARIA Enrollment Services will help manage your provider enrollments for you.

Revenue Cycle Management

Augment your workforce with ARIA RCM Services. Our billing experts can chase your aging AR or take on your entire revenue cycle. ARIA only gets paid when you collect.

Coding

Coding is critical for quality, care coordination, and more. Our experts manage the changing rules and codes for you, helping you optimize revenue and patient health.

Serving as an extension of your administrative staff, our revenue cycle experts can work through your aging AR bucket or take on your entire billing cycle, only getting paid if you get paid. Choose the services that benefit you the most, so you can keep your focus on patient care.

Contact us to learn more

(803) 599-6246
opt. 1

info.us@cgm.com
cgm.com/us

© Copyright 2025 CompuGroup Medical, Inc.

Synchronizing Healthcare

CompuGroup Medical