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Pivotal moments in the history of CGM



2006

2011

2017

2023

Taking the lead in practice management systems

Expansion into Hospital Information systems

Extending footprint to Pharmacy Information systems

Pioneering connectivity in German healthcare

Boosting e-health with Artificial Intelligence



Most patients tend to trust AI assisted medicine



are willing to rely on the use of AI in medicine



are comfortable with AI helping a doctor make a diagnosis



would be willing to share their health data with a learning system such as an Al



Especially doctors have so much to gain ...

Doctors & their staff spend 3-4 hours on admin work for every hour spent with patients.

Capital Markets Day

... mostly more time with their patients

Al can reduce the inefficiencies in the healthcare ecosystem for the benefit of patients.

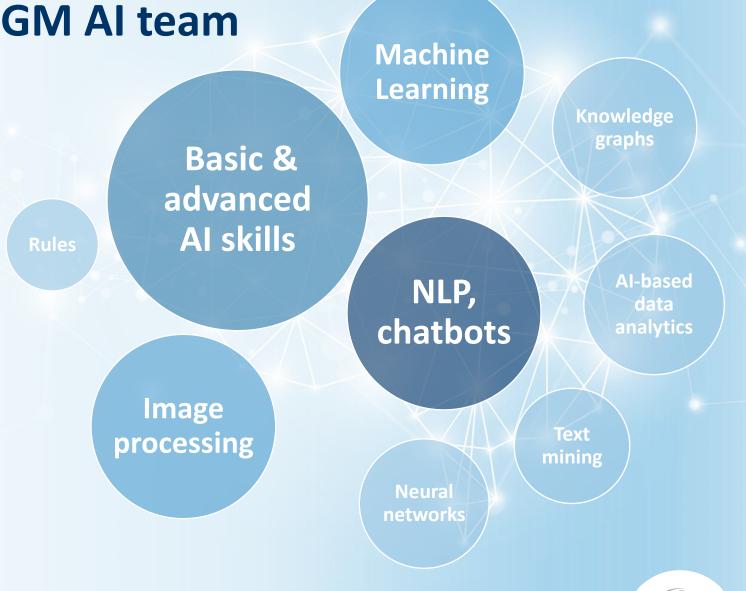


Capabilities in our CGM AI team

We identified significant Al competence within CGM

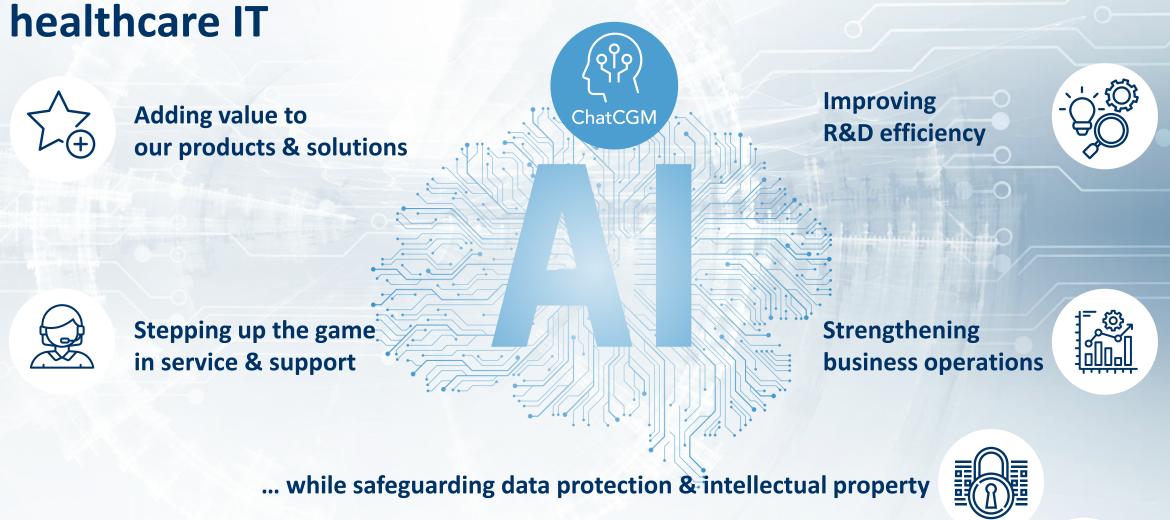
Areas of expertise:

- Software development
- Product architechture
- Data science
- Medicine



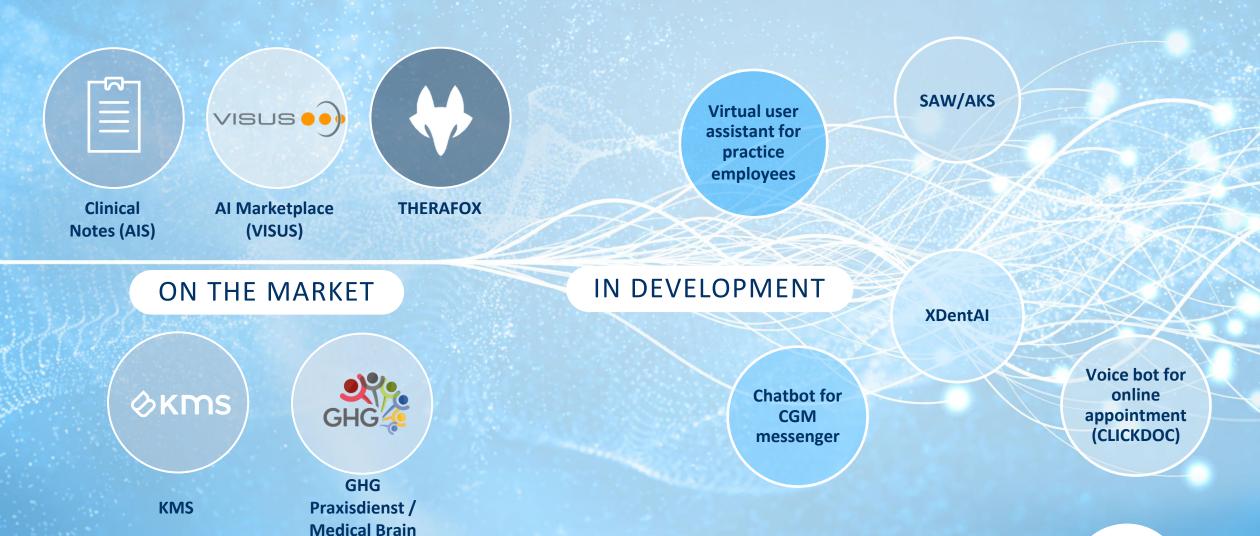


CGM well prepared for next level digital boost in





Al complements our product innovation pipeline





Revolutionizing software development with:





Correcting or rewriting code, as well as accelerating the documentation process.

ChatCGM aims to increase output efficiency and support the development team.

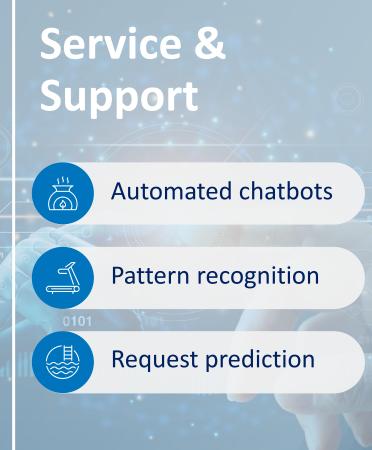
Innovating solutions with predictive features

Supporting medical professionals in the fields of diagnostics, treatment, drug discovery, telemedicine, and medical research.



ChatCGM already available for all CGM employees











We support our customers along the entire patient journey...

Martin makes an appointment

Martin feels pain after having played soccer with his kids



CLICK*VDOC

CGM practice management system Martin's doctor diagnoses a severely sprained ankle, prescribes pain medication & recommends a hospital checkup



CGM add-on modules Martin goes home and receives homedelivery with pain killers from his pharmacy



CGM pharmacy management system Next day Martin is examined at the hospital



CGM hospital management system Martin's hospital surgeon checks his patient record & X-ray and diagnoses a fracture



CGM add-on components Martin books a physiotherapist



CGM

paramedics

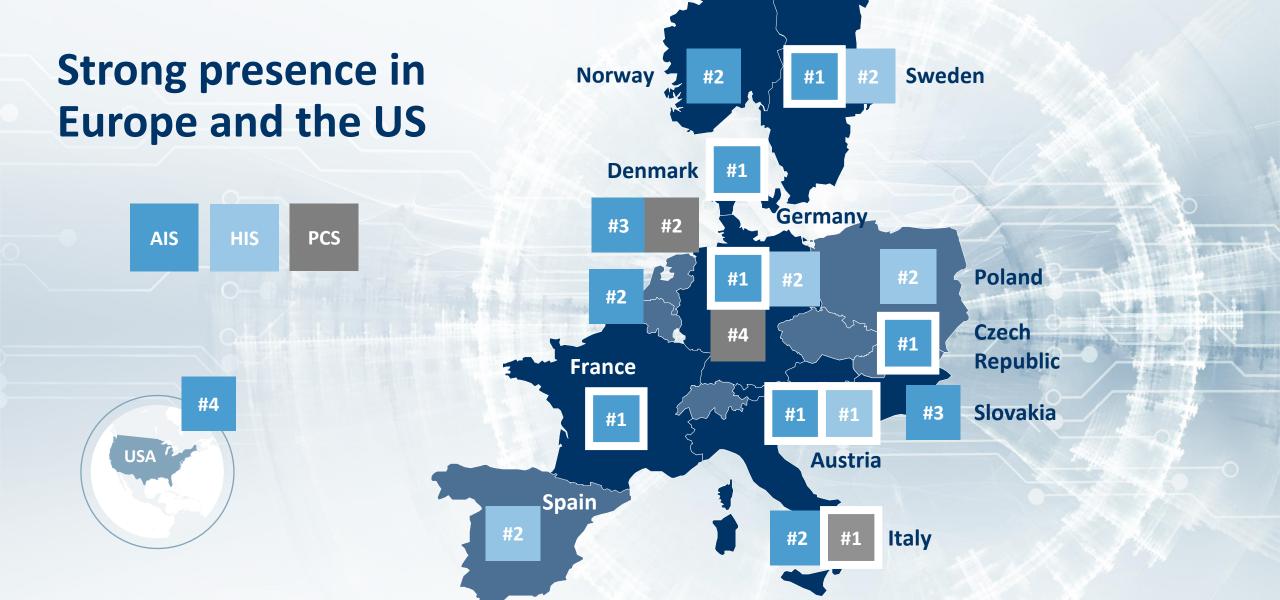
solution

Martin is back to soccer again



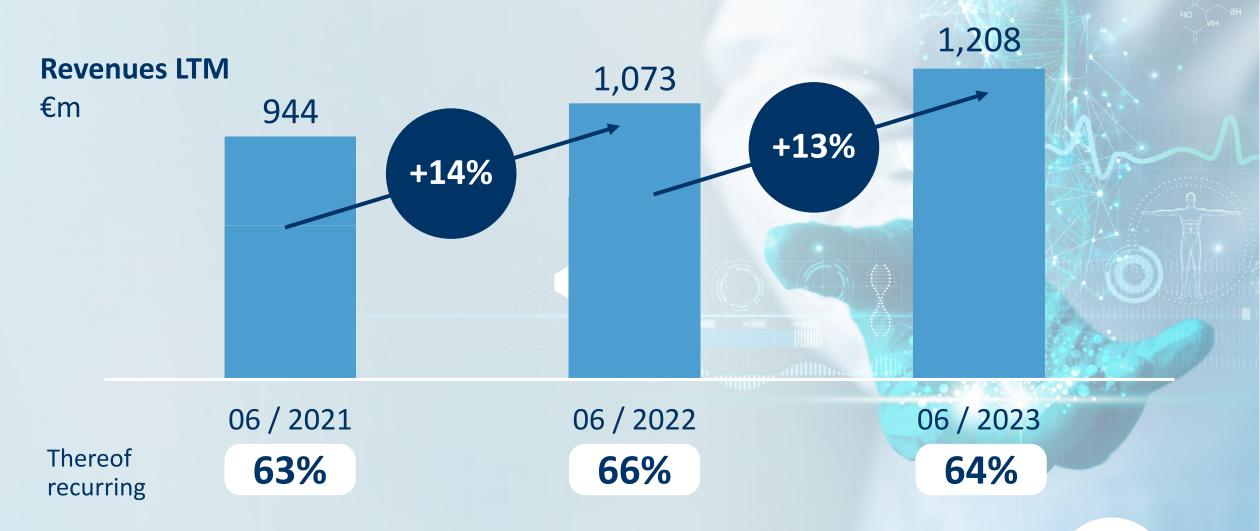
... with CGM's products providing added value at multiple touchpoints







Excellent top line growth and high recurring revenue share





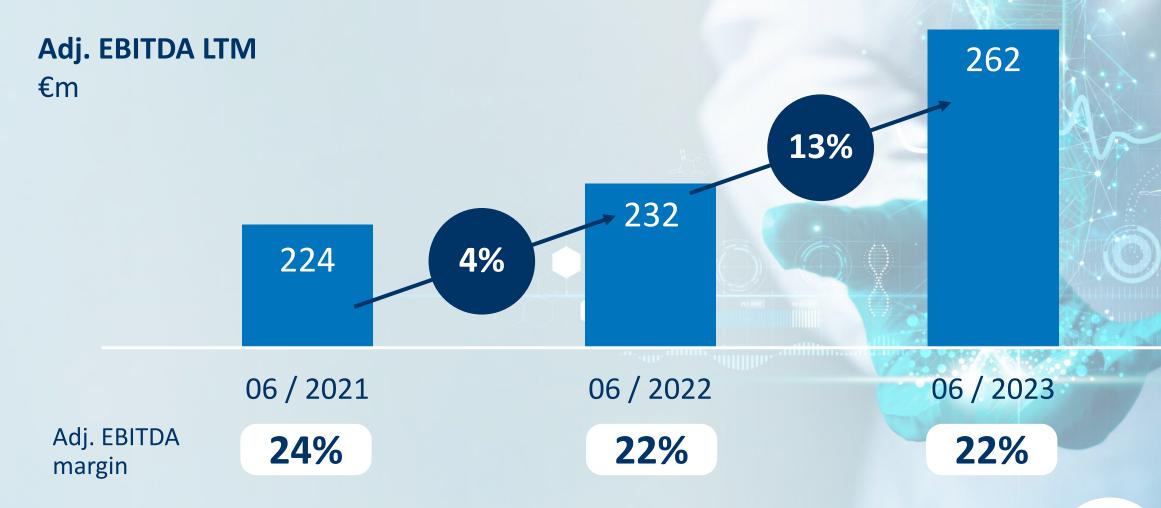
Organic growth sustainably on a new level





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First proof points for adjusted EBITDA turnaround





CGM is visibly moving out of the investment phase

2021 and 2022 peak years in personnel build-up for growth

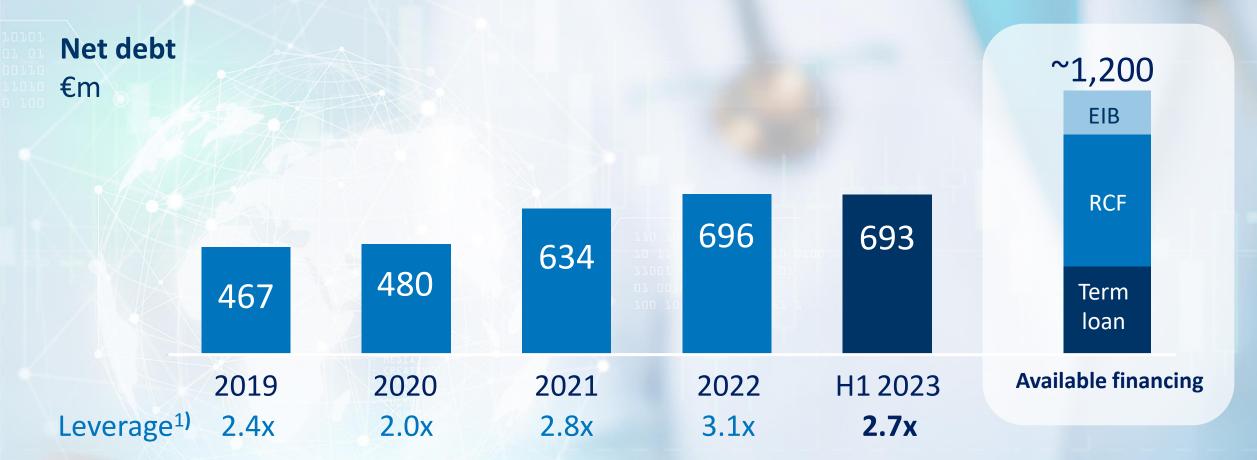
R&D intensity remains high but is decreasing in % of revenues



Free cash flow 2023 is ramping up Free cash flow €m H1 2023



Financing at favourable conditions in place



¹⁾ Leverage 2022 onwards = Net debt (liabilities to banks and financial liabilities (incl. leasing liabilities according to IFRS 16) ./. cash and cash equivalents (with the exception of accounts under third-party management)) / EBITDA (LTM) adjusted for restructuring expenses plus pro rata EBITDA of newly acquired companies (Leverage until 2021: EBITDA adjusted (LTM) plus pro rata EBITDA of newly acquired companies)



CGM well on track towards FY 2023 guidance and mid-term ambitions

>5%

Organic revenue growth CAGR

2020 - 2025

>70%

Recurring revenue share

2025

~27%

Adjusted EBITDA margin

2025



CGM well positioned for profitable growth



CGM well prepared for next level digital boost in healthcare IT



Revolutionizing software development with ChatCGM



Supporting our customers along the entire patient journey



Strong footprint across Europe and the US



Organic growth sustainably on a new level & value-adding M&A



Adjusted EBITDA margin turnaround post investment phase



Our mission

We create the future of e-health

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