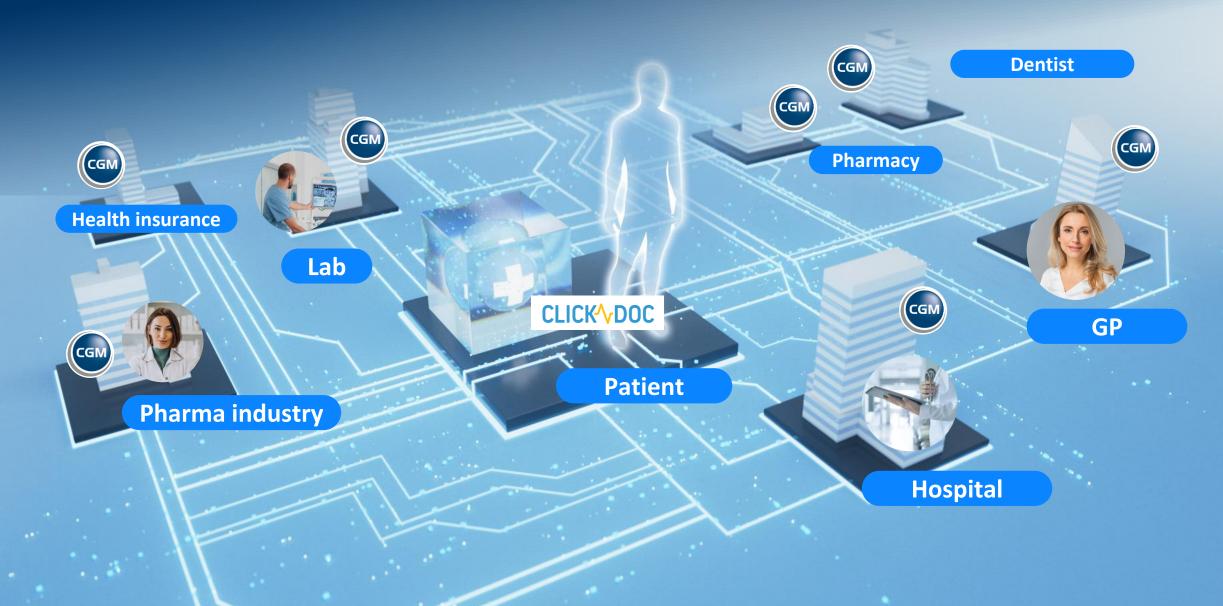


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Driving connected healthcare



Q1 2024 with strong recurring revenue share



-2% / +3%
revenue growth/organic
ex TI adjustments*



75% recurring revenue share (+6ppt)



+1% adj. EBITDA growth



+5% adj. EPS growth



Ambulatory business drives progress in digitization

Major European healthcare markets with increasing digital traffic

- German eRX finally ramping up since beginning of the year
- Number of documents processed digitally in France increasing above expectations

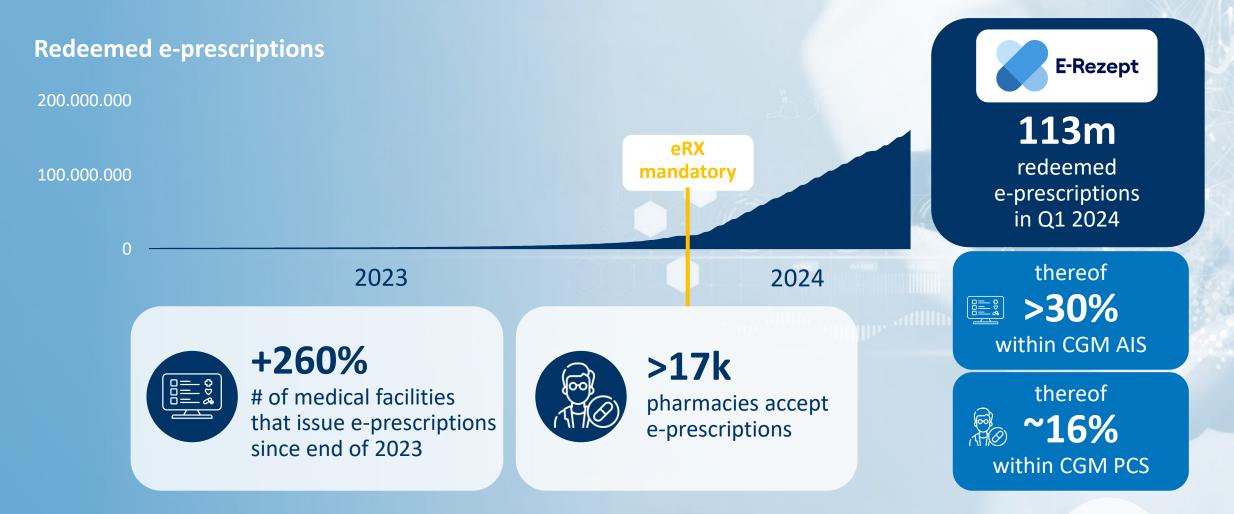
US business set for next growth cycle

- Revenue cycle management with excellent customer ratings
- Preparing for second wave of eMEDIX rollout

Intelligent use of data at INSIGHT Health gaining momentum



eRX traffic in German AIS & PCS increasing in Q1

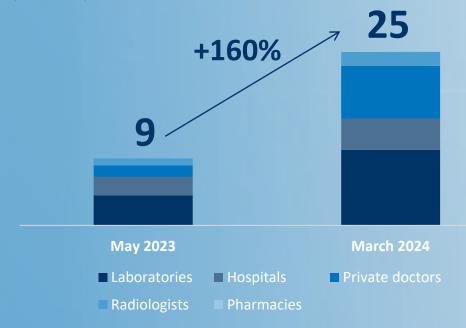




Successul digitization of the patient journey in France with Segur

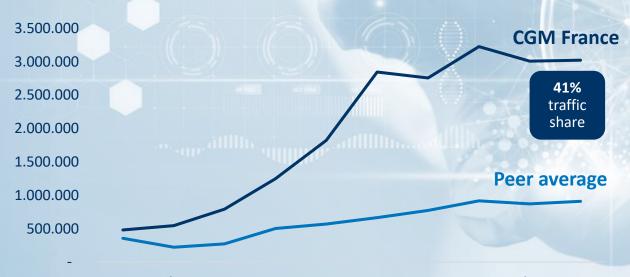
Almost 300 million digital documents annually – exceeding initial ambitions

Digitized documents per month in France (in millions)



41% of digital documents are processed through the systems of CGM France

Digitized documents via AIS in a liberal practice per month



Jun 23 Jul 23 Aug 23 Sep 23 Oct 23 Nov 23 Dec23 Jan 24 Feb 24 Mar 24



Hospital segment benefits from digitization & consolidation

Continued progress relating to Hospital Future Act

- Continued revenue conversion of order backlog
- Sequential improvement quarter by quarter

Market consolidation supporting long-term growth prospects

- Continued high customer interest resulting from SAP withdrawal
- High customer attendance at recent trade shows and conferences
- Strategic development partnership announced for revenue cycle management

Al chatbot for hospital customers under development

- Product demonstrations with excellent customer feedback
- Piloting phase at the customer expected for later this year



Pharmacy segment supporting digitization milestones

Italy

- New and innovative tools presented at major healthcare events
- Fully integrated and cloud-based solutions for management of pharmacies

Germany

- Support of pharmacies during intense rollout phase of e-prescriptions starting January
- Fully digital patient journey available via CLICKDOC eRX solution





Financial performance in Q1 2024













Q1 €285m (-2%yoy)

(+6ppt) Revenue

Recurring rev share

75%

€61m (+1%yoy)

Adj. EBITDA* **21%** (+1ppt)

Margin*

€59m

(PY: €79m)

FCF

€0.47

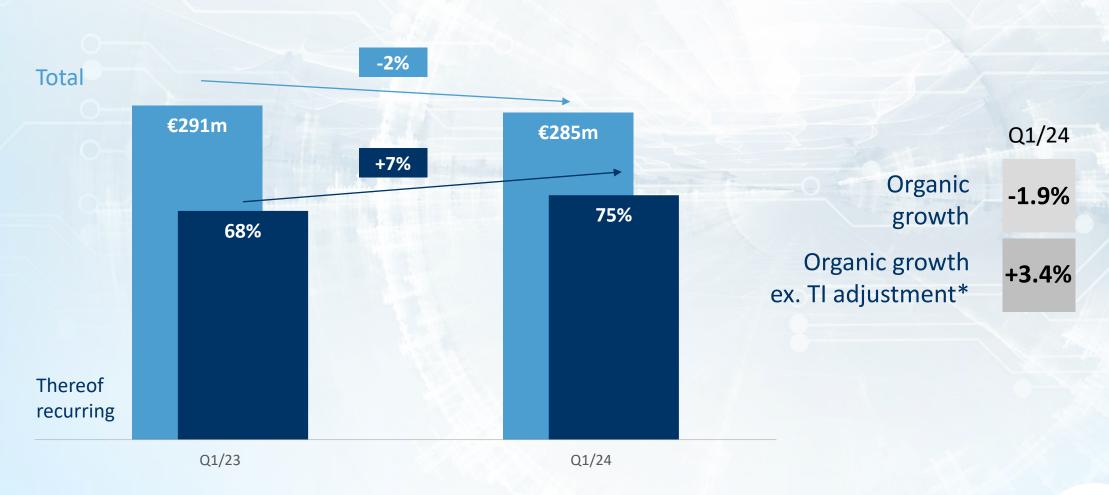
(PY: €0.45)

Adj. EPS*



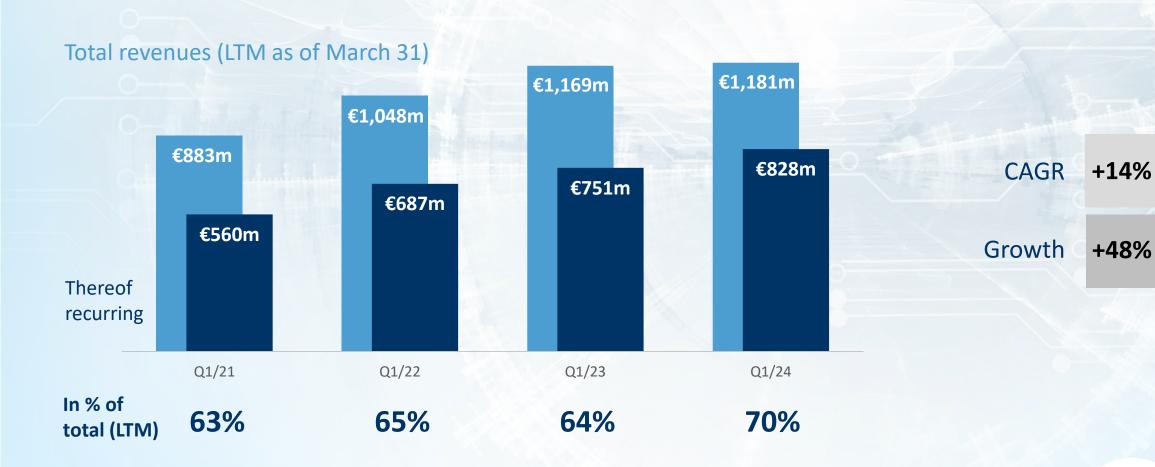
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Revenue decline against strong prior year quarter





Revenue quality increasing over time





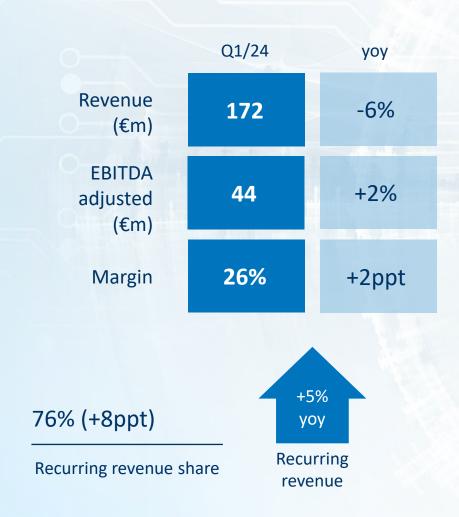
+48%

Organic growth

Org. growth in % yoy	FY2021	FY2022	FY 2023	Q1 2023	Q1 2024
Group	6%	4%	4.3%	10% 5% ex TI*	-2% +3% ex TI*
AIS	6%	4%	0%	10% 1% ex TI*	-5% 3% ex TI*
HIS	8%	3%	14%	11%	6%
PCS	1%	7%	6%	11%	-2%



Ambulatory segment drives recurring revenue share

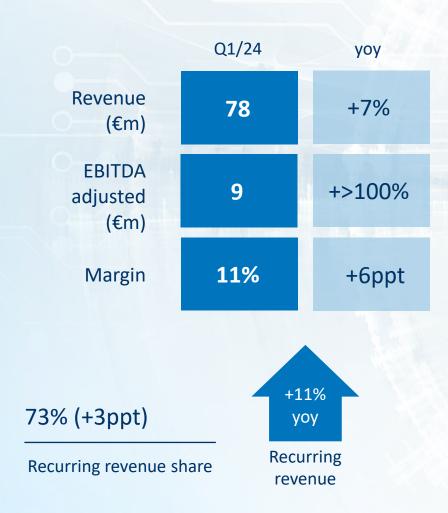


Q1/24 yoy

- Revenue decline due to TI connector exchange in Q1/23
- Organic revenue ex TI connector exchange +3%
- Recurring revenue up by 8ppt to 76%
- Adjusted EBITDA benefitted from disposal of Turkish operations



Hospital segment with revenue and earnings growth

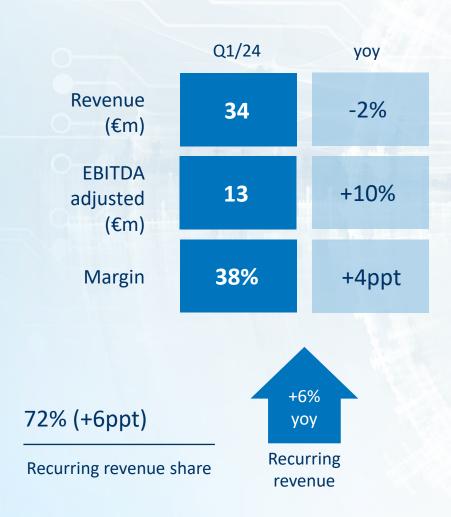


Q1/24 yoy

- Revenue organically +6% supported by Hospital Future Act
- Recurring revenues +11% resulting in recurring revenue share of 73%
- Adjusted EBITDA margin above prior year's level based on strong revenue growth



Pharmacy segment with strong prior year comps



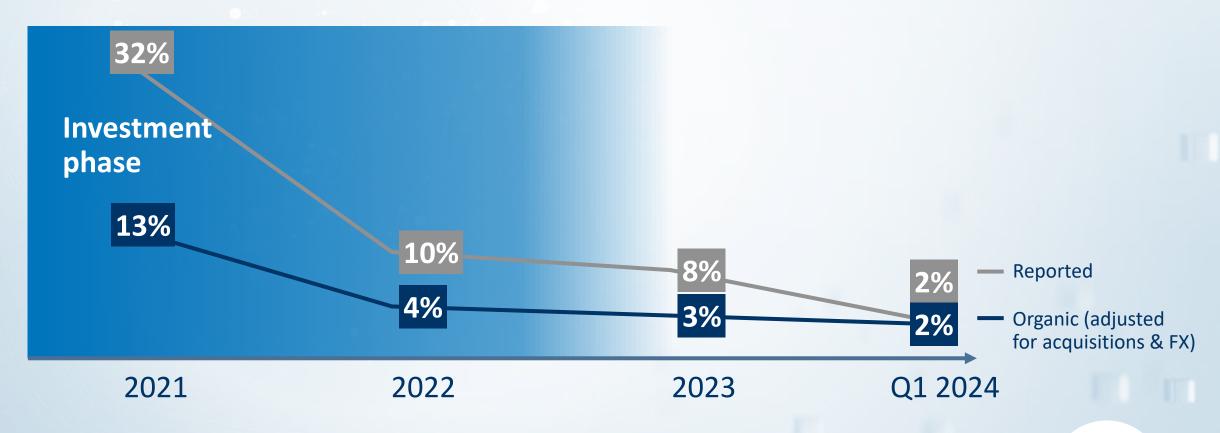
Q1/24 yoy

- Organic revenue decline of 2% driven by tough prior year's comp in Italy
- Recurring revenues up 6%
- Excellent adjusted EBITDA margin due to efficient cost management



Personnel expenses contained post investment phase

Increase of personnel expenses yoy





€59m free cash flow in first three months 2024



Q1/24 impacted by

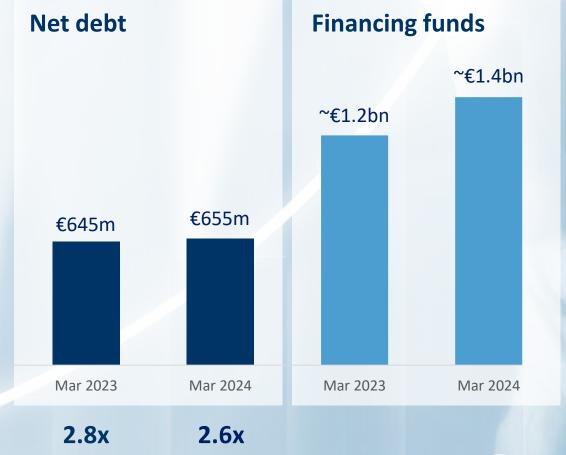
- Restructuring expenses
- Tax prepayments
- Build-up of receivables



Continued leverage reduction

Financing funds secured long-term at attractive conditions

- Financing secured until 2030
- >80% of net debt protected against interest hike with derivatives such as caps and swaps
- Focus on **deleveraging** while balancing shareholder return (buyback & dividend)





Guidance 2024

Organic growth yoy 4% - 6% Adj. EBITDA* €270m - €310m **Recurring revenue share** 65% - 70% Adj. EPS* ~+10% yoy FCF* €70m - €100m

Prior 2025 mid-term targets removed





PURPOSE

"Nobody should suffer or die because at some point medical information was missing."

Frank Gotthardt, Founder CompuGroup Medical



Segment guidance 2024 - Organic growth

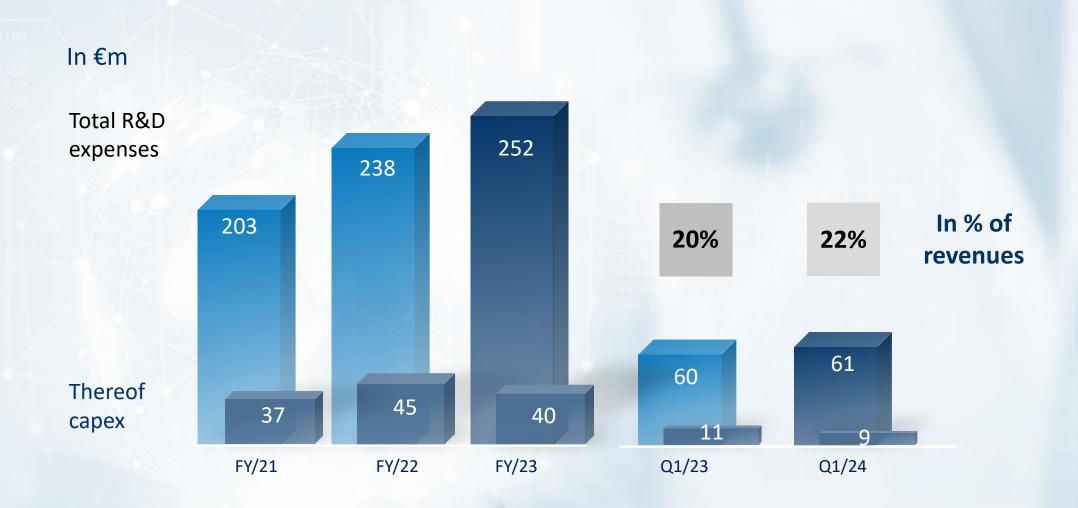
AIS low to mid-single digit %

HIS mid to high-single digit %

PCS low to mid-single digit %



R&D intensity





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Adjustment principles for EBITDA and EPS (since January 2020)

- M&A/Transactions (for M&A since Jan 2020 and >€50m transaction volume)
 - Financial impact from major acquisitions & divestitures of legal entities and/or essential PPE/material assets
 - Amortization/depreciation as well as write-up of investments
 - M&A transaction costs
 - Effects from purchase price allocations
- Share-based option programs
 - Accounting impacts of share-based option programs for managing directors
- Restructuring expenses
- Tax impacts on above mentioned adjustment effects
- Other non-operative, extraordinary or prior period one-time effects



May 8, 2024

Q1/2024 Net income adjustments

€m	Q1/24	Q1/23
EBITDA adjusted	60.7	59.9
Depreciation & amortization (incl. PPA)	-26.5	-26.3
PPA effects on depreciation & amortization (for M&A since Jan 1, 2020 & >50m transaction volume)	6.4	6.3
Other non-operative, extraordinary or prior period one-time effects	0.0	0.0
EBIT adjusted	40.6	39.9
Financial result	-6.9	-7.3
Income taxes	-9.4	-9.0
Net income adjusted	24.3	23.6
EPS adjusted, diluted (€)	0.47	0.45
Depreciation & amortization of PPA (for M&A since Jan 1, 2020 & >50m transaction volume)	-6.4	-6.3
M&A related adjustments	0.0	-0.6
Share-based option programs	-0.4	-0.6
Restructuring expenses	0.4	-0.0
Other non-operative, extraordinary or prior period one-time effects*	-1.0	-4.2
Taxes attributable to these effects	1.5	2.6
Net income	18.4	14.5

Q1/2024 EBITDA bridges to adjusted EBITDA (non-IFRS) and EBIT

€m	Q1/24	Q1/23
EBITDA reported	60.7	58.7
M&A transactions	0.0	0.6
Share-based option programs	0.4	0.6
Restructuring expenses	-0.4	0.0
Other non-operative, extraordinary or prior period one-time effects	0.0	0.0
EBITDA adjusted	60.7	59.9
€m	Q1/24	Q1/23
EBITDA reported	60.7	58.7
Depreciation & amortization (ex PPA)	-15.6	-15.4
PPA effects on depreciation & amortization	-10.9	-10.9
Thereof PPA adjustments (for M&A since Jan 1, 2020 & >50m transaction volume)	-6.4	-6.3
EBIT reported	34.2	32.4



Q1/2024 P&L Group

€m	Q1/24	Q1/23
Revenues	284.6	290.8
Capitalized own services / other operating income	15.3	11.9
Expenses for goods & services purchased	-55.2	-54.7
Personnel expenses	-137.7	-135.5
Other operating expenses	-46.3	-53.8
EBITDA reported	60.7	58.7
Depreciation & amortization	-26.5	-26.3
EBIT	34.2	32.4
Financial result	-7.9	-11.5
EBT	26.3	20.9
Income taxes	-7.9	-6.4
Net income	18.4	14.5
Non-controlling interest	-0.1	0.1
EPS reported, diluted (€)	0.36	0.28



New AIS segment reporting 2024 (based on FY 23 numbers)

FY 2023 based on old segment structure

Segment	Revenue	adj. EBITDA	Margin
AIS	€506m	€123m	24%
CHS	€225m	€77m	34%

FY 2023 based on new segment structure

Segment	Revenue	adj. EBITDA	Margin
New AIS	€732m	€196*	27%

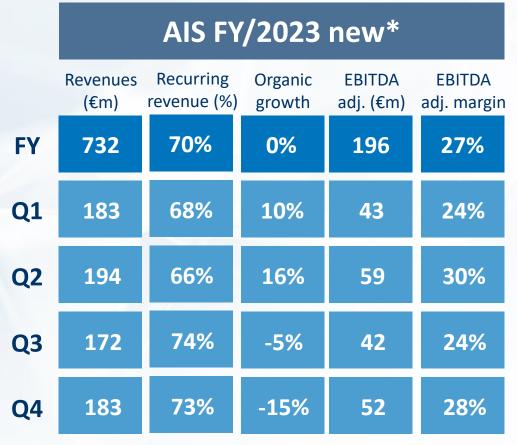




as of

financial year 2023

Segment reporting as of 2024 – pro forma 2023



New segment structure



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