UPGRADE MATRIX

New Features	Added from v21*-v24*	v25*	v26*	v27	v28
Fully integrated patient statements using eMEDIX					✓
More detailed eligibility display					✓
Patient responsibility estimate for better service at the point of care					✓
Daily appointment and activity review					✓
Streamlined claim management					✓
Microsoft Windows Server 2022 support					✓
Ability to merge patient accounts/charts				✓	✓
Customizable patient alert pop-ups				✓	✓

* CGM MEDISOFT versions prior to v27 are no longer supported by the developer.
** Priced separately.

Synchronizing Healthcare

CGM   CompuGroup Medical

	Added from v21*-v24*	v25*	v26*	v27	v28
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI				✓	✓
Ability to move charges and accompanying co-pays between cases				✓	✓
Inactive status indicators in the patient drop-down menu when creating appointments within office hours				✓	✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders				✓	✓
PDF image file support				✓	✓
Multi-practice name display among Windows taskbar icons				✓	✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments			✓	✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit			✓	✓	✓
Patients searchable by DOB			✓	✓	✓
Easy write-off adjustments from AR Tracker			✓	✓	✓
Integration with CGM CONNECTION** - a robust patient engagement tool			✓	✓	✓
Enhanced password security			✓	✓	✓
Report enhancements to meet 21st Century Cures Act demographic requirements			✓	✓	✓
OCR scanning of insurance cards and return of demographic information		✓	✓	✓	✓
Enhanced ICD-10 Search Tool powered by IMO® Terminology		✓	✓	✓	✓
Demographic information returned on eligibility checks		✓	✓	✓	✓

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Synchronizing Healthcare

CGM CompuGroup Medical

	Added from v21*-v24*	v25*	v26*	v27	v28
Multiple revenue management improvements related to batch eligibility checks		✓	✓	✓	✓
Fewer clicks for real-time eligibility checks	✓	✓	✓	✓	✓
Login/logout audit trail reporting	✓	✓	✓	✓	✓
Insurance codes added to Transaction Entry Tab	✓	✓	✓	✓	✓
Deposit list enhancements to use in-screen persistence of payer type/payer method values	✓	✓	✓	✓	✓
Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit	✓	✓	✓	✓	✓
Patient DOB, age, and last eligibility check date on OHP appointment screen		✓	✓	✓	✓
EHR interface with the award-winning CGM APRIMA** solution		✓	✓	✓	✓
Transaction & statement notes added to walkout receipts	✓	✓	✓	✓	✓
Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes	✓	✓	✓	✓	✓
Transaction entry alerts for present and missing content	✓	✓	✓	✓	✓
Enhanced eligibility response displays	✓	✓	✓	✓	✓
Report header updates to Aging Reports plus new Primary Insurance Aging Summary report	✓	✓	✓	✓	✓
NDC codes added to unprocessed transactions	✓	✓	✓	✓	✓
Race and ethnicity fields for quality reporting	✓	✓	✓	✓	✓
More specific filters in Unprocessed Charges tool	✓	✓	✓	✓	✓

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Synchronizing Healthcare

CGM CompuGroup Medical

	Added from v21*-v24*	v25*	v26*	v27	v28
Enhancements to CGM MEDISOFT Mobile UI	✓	✓	✓	✓	✓
Pending Patients tool for adding patients	✓	✓	✓	✓	✓
Updated log-in security	✓	✓	✓	✓	✓
Write-off tool for outstanding balances	✓	✓	✓	✓	✓
Accounts receivable tracker for working AR balances	✓	✓	✓	✓	✓
Enhancements to real-time eligibility and EOB functionality	✓	✓	✓	✓	✓
Insurance card scanning to policy and multimedia tabs	✓	✓	✓	✓	✓
Auto-assign statements notes	✓	✓	✓	✓	✓
Advanced duplicate patient record matching	✓	✓	✓	✓	✓
Color coding functionality for patient statuses and incomplete transactions	✓	✓	✓	✓	✓
Insurance timely filing calculator	✓	✓	✓	✓	✓
Secondary claim status in Revenue Manager	✓	✓	✓	✓	✓

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CGM CompuGroup Medical