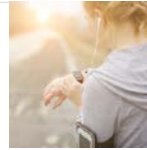
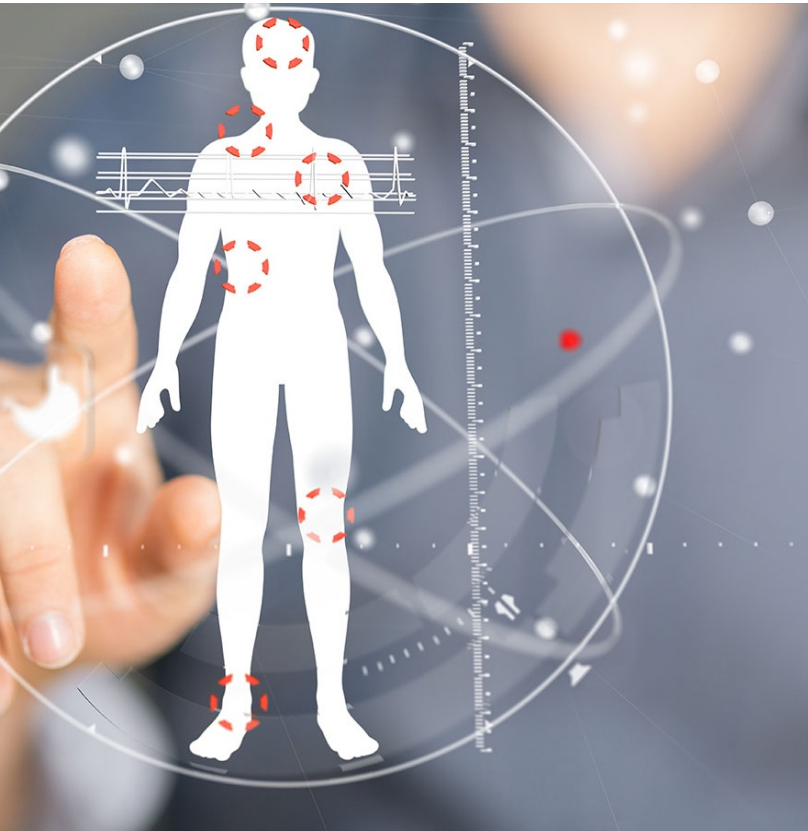


A photograph of Frank Gotthardt, a man with grey hair and glasses, wearing a dark blue suit jacket over a light-colored shirt. He is holding a microphone in his right hand and gesturing with his left hand. The background is a blurred indoor setting with large windows. A white text box is overlaid on the right side of the image.

FOUNDER, CEO & CHAIRMAN

**Frank Gotthardt
CMD Sep 16, 2020**

Digitization in healthcare – Drivers



Self determination



Demographics / costs



Technology



Complexity



Precision Medicine

**Nobody should suffer or die
because at some point
medical information was missing.**

The life-saving capabilities of connecting and synchronizing

Solutions with life-saving capabilities:

Connectivity products & clinical decision support solutions

e.g. CGM LIFE, THERAFOX, electronic medication plan, ...

~30,000

DEATHS PER YEAR
due to adverse drug
reactions in Germany

The life-saving capabilities of connecting and synchronizing

One

26-year-old healthy man died in a large German hospital because his medication was mixed up with another patient's medication

Solution with life-saving capabilities:

Digital based „Closed Loop Medication“

CGM CLINICAL

The life-saving capabilities of connecting and synchronizing

**One
out of
three**

**patients hospitalized
is admitted without
any additional
information**

Solutions with life-saving capabilities:

**Connectivity products &
electronic health records**

e.g. CGM LIFE, CLICKDOC, KIM (secure Email)

The life-saving capabilities of connecting and synchronizing



Solutions with life-saving capabilities:

Electronic health records, connectivity products & hospital information systems

e.g. CGM LIFE, CLICKDOC, CGM CLINICAL

30%

of all patients
discharged from
hospitals stated that
they had no
information about
drug therapy

More than 1.5 million professional users of our products worldwide



Our segments cover essential parts of the patient journey

AMBULATORY INFORMATION SYSTEMS

Data available anytime for a better and quicker overview, resulting in more time for the patients



PHARMACY INFORMATION SYSTEMS

Enabling responsible consultations, optimal processes and economic success



HOSPITAL INFORMATION SYSTEMS

Intelligent management for quality, efficiency and growth



CONSUMER & HEALTH MANAGEMENT INFORMATION SYSTEMS

Smart solutions for patient empowerment based on personal health record platform with high data security



MISSION



"More time for what is important: the patient."

Paperless data management and immediate access to important information for smooth workflows resulting in more time for employees

Successfully steering through the COVID-19 pandemic

**Full support to
our customers –
the front-line
fighters**

**Inventing
COVID-19
tele-
monitoring**

**Massive
ramp-up of
CLICKDOC
video-
consultations**

**Safety first for all
employees –
maintaining 100%
productivity**

**Expanding and
enhancing
mobile practice
management
solutions**

Big thank you ...

**... to all doctors,
medical personnel &
caring nurses for their
dedication and
commitment during
these challenging
times!**



Managing Directors – Transition of new team completed



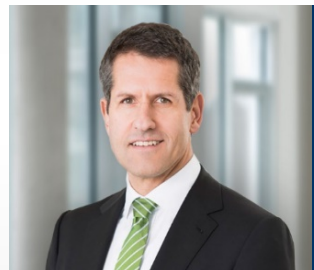
Frank Gotthardt
Founder, Chairman & CEO



Frank Brecher
Chief Technology Officer



Dr. Ralph Körfggen
Ambulatory & Pharmacy
Information Systems



Dr. Eckart Pech
Consumer & Health
Information Systems



Michael Rauch
Chief Financial Officer



Hannes Reichl
Hospital Information
Systems

The future – CGM is ideally positioned for further growth and value generation



**Beneficiary
from
digitization in
healthcare**

**Impressive
M&A
track record**

**Excellent
management
team**

**Innovative
powerhouse**

**Financial
strength**