

# MEDEDI

Good for business,  
Great for patient care.

Synchronizing Healthcare



CompuGroup  
Medical

# Good for business, Great for patient care.

Simplify your daily tasks. Automate your claims and billing. Make better business decisions based on real data.

Everything you need to run and grow a successful healthcare practice.

Your success is our priority. Get actionable insights and the tools to automate your back-office processes. Stay on top of your finances with statistics, transactional reports and real time medical aid claim submissions.

Trust our comprehensive suite of products to keep your practice on track. Your personal account manager will guide you through setup and ensure you get the best out of MEDEDI.

# The tools to take control of your practice.

Bridging the gap between industry best practice and real practice.

## ALL-IN-ONE

Our comprehensive suite of products provides everything you need to run and grow a successful healthcare practice.

## LESS ADMIN

Empower your Practice Manager to send medical scheme claims in real time and **save by streamlining and automating your back office processes.**

## BUSINESS INSIGHTS

Keep an eye on seasonal trends while **staying on top of your finances** with transactional reports, dashboards and statistics that give you actionable business insights.

## CUSTOMER EXPERIENCE

**MEDEDI makes your success our priority.** We believe it's important that you get the back office support you need.

Your personal AM and our contact centre agents will ensure you get the best out of MEDEDI.



**Loaded with practical tools and rich functionality.**



EASY  
CLAIMS



STREAMLINED  
BILLING



AUTOMATED  
COMMUNICATIONS



ADVANCED  
SECURITY



EXPERT  
SUPPORT

# Medical Billing

A close-up photograph of a person's hand in a white lab coat using a black calculator. The calculator is on a desk with a laptop, a pair of glasses, and a stethoscope. The background is slightly blurred, showing a white desk and a white lab coat sleeve.

**On time, every time,  
medical aid claims  
processing.**

- PMB alerts and allocation of ICD-10 codes
- Generate financial reports and dashboards
- Supports medical and Allied practice specialities
- Reduced write-off amounts and losses
- Save time with ERA's - quickly and efficiently allocate payments received to outstanding claims
- Medical scheme member validations

# Digital Calendar & Patient Registration



A hand is shown pointing at a digital calendar displayed on a tablet. The calendar is overlaid on a background image of a city skyline at sunset. The calendar grid shows days of the week (Su, Mo, Tu, We, Th, Fr, Sa) and numbers 1 through 14. The hand is pointing at the number 4 on Wednesday.

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14

**Reduce  
double-bookings  
and no-shows.**

- Balance video consultation & practice schedules
- Zero-contact patient registration
- Digital calendar and appointment reminders
- Patients register and submit forms online
- Multiple user access to suit your practice

# e-Referrals



**Connect patients to  
network specialists.**

- Improved communication between healthcare providers
- Visibility into continued patient care
- Quick search by speciality or location
- Network referrals for minimised co-payments
- Dynamic referral letters
- Reduced waiting times for appointments



# Video Consults

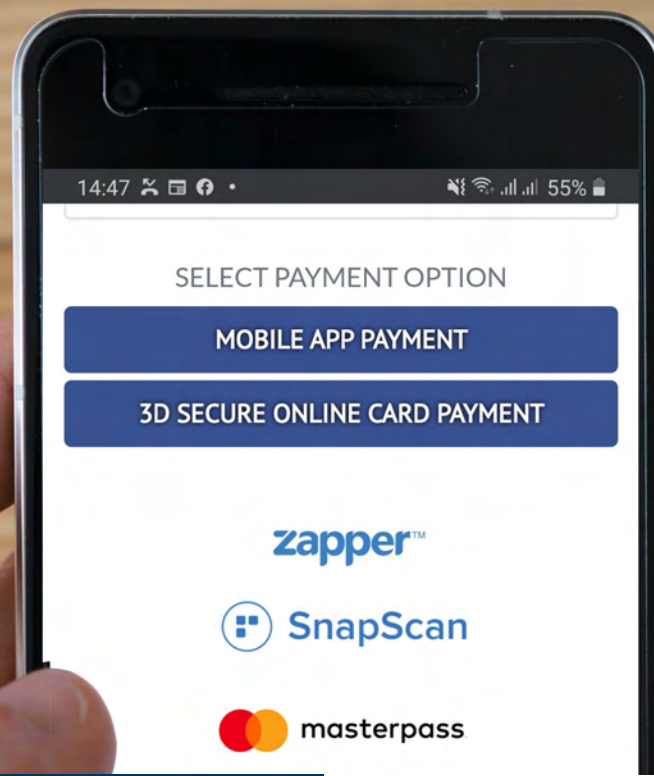


**Consult with your patients remotely.**

- Mobile-friendly video consult app for patients
- Offer after hours & weekend appointments
- Patients standby in a virtual waiting room
- Audio-only consultations for low data connections
- Send chat messages
- Practice social distancing
- POPIA and HIPAA-compliant\*

\*HIPAA (Health Insurance Portability and Accountability Act) is a US legislation which provides security provisions and data privacy, in order to keep patients' medical information safe.

# Fast & Easy Payments



**Give patients many  
ways to pay.**

- Accurate billing & prompt payment
- Electronic reminders to increase collection
- Generate detailed reports for reconciling
- Payment links with QR code for easy payments
- Easy payment options - credit card, SnapScan, Maestro, etc.

# MEDEDI

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**MEDEDI** Your partner in medical billing.  
Streamlining administrative and billing processes for over 20 years.

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