Dear Valued Customer,

I am pleased to announce the General Availability of CGM LABDAQ® version 21.3 from CompuGroup Medical.

The key improvements with this release that have been introduced since version 20.7 include:

Sample Receiving Improvements
- o Sample Receiving will now warn the user if a sample is being received a subsequent time to the first time it was received at the same location
- o The user is provided an option as to whether to receive the sample again

Performance Improvements
- o A maximum thread count has been added to our importer
- o This will improve the speed of our importer

Rules Improvements
- o The order routing rule now makes it easier to add new locations
- o When building order routing rules, sets can now be used for the following criteria: ordering location, organization, company, region, and district

Manual Entry Improvements
- o A new 'Received At' option is available for sites to narrow their search to performing sites when receiving samples
- o This option is also available for microbiology

Specimen Storage Improvements
- o Simplified editing of a rack/plate
- o Forms remain in an editable state for ease of use

Access to Data Improvements
- o Streamlined methods in Data Miner to share memorized reports.

In addition to these enhancements, there are a number of cumulative features that have been delivered throughout multiple versions of CGM LABDAQ. See **Appendix A**.

Appendix B provides answers to Frequently Asked Questions regarding the recent switch from Oracle to Microsoft SQL Server that we introduced in March of 2020, with CGM LABDAQ ver. 20.1.

We look forward to offering this version and continuing our commitment to supporting your operations.

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Sincerely,

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